ABSTRACT

In this final project the thing which is "Administer Application of Isolation Process at the UBC (Unit Billing Collection) Division at PT Telkom Kandatel Mataram" has been made. This software was made aiming for handling the issues that related to the administration of isolation process existed in UBC (Unit Billing Collection) Division at PT Telkom Kandatel Mataram.

This software could record and process the data as computerized and capable of assisting every single activity that related to the isolation process existed in that division. The application is capable of handling the things such as, administration of isolated subscriber, the problem and complaint recording, data user management, and also processing the isolated and complaining problem report. This software is base on client server in which database of this software could be found at the server computer, meanwhile the application could be found at the client computer. This software has a user level classification which is manager division and staff. This software could ease the user in doing all of activities that related to the administration of isolation process existed in UBC (Unit Billing Collection) Division at PT Telkom Kandatel Mataram, thus all the process could be handled faster.

This final project was made by linear sequence method. This software implemented by using Borland Delphi 7.0 and Microsoft SQL Server database 2000.

Through this software, the division manager is able to monitor all the process that related to the isolation, recognize the processing report and also managing the user data, so it could become an input in order to enhance the performance of division a lot better.

Key words : Application, isolation, linear sequence, database, software.