Yang Telah diberikan kepada
Ananda merupakan sumber kekuatan yang tiada habisnya

ABSTRACT

System service of this *TelkomInfo* represent process of interaction which can facilitate party of PT.Telkom with its cutomers through handphone to enjoy services Telkom. This Application can give rights access to prospecting customers for registration as new customer is called new tide request and rights for cutomers to access services which is made available. This application can present information exist in PT. Telkom cover invoice of account phone, application new install, trouble report, mutation service, comment, and the newest information about Telkom without having to come to Telkom office. At the time of cutomers access the application hence server will deliver information to customers's handphone. The application use a WAP (Wireless Apllication Protocol) server and also WAP Browser at client side. To present a website, WAP define a Ianguage of markup WML (Wireless Markup Language).

In this final project have been made *"an Application Services of Telkominfo Base on WAP's Technology "* which prospecting customers and cutomers can obtain some information of invoice of account phone, newest information, mutation service, trouble report and facility of gift criticize and the suggestion. The application can be used easily and quickly with cheap cost than using usual facility phone such as information service 109 , 117 and 116 which only provide facilities of information of invoice and trouble report.

Keyword: TelkomInfo, Handphone, WAP (Wireless Application Protocol), WML (Wireless Markup Language)