

## **ABSTRACT**

In the today's world, there are a lot of hotel in Indonesia. This is due to governments program to maximize the potential culture of Indonesia. Causing the arrival of tourist , both domestic and abroad. As in Bandung, every year, Bandung is always crowded by the tourist both domestic and abroad.. In the application of hotel's promotion, it is less effective, this is because of the sufficient information of this time and make the prospective buyer to get confused in choosing hotels.

This web and information system is meant to help people, especially tourist and traveler in who will come to Bandung to find hotel information in Bandung. This web will be drawing pictures of the rooms hotel, facilities and info about hotel. And to acces IVR, user can choose to order food, cleaning service, room service and talk to admin in that hotel.

At this final project, I will created “ *INFORMATION SYSTEM OF HOTEL BASED ON WEB AND APLICATION OF VOIP WITH IVR ACCESS*” . This web is information system of hotel in Bandung. Hopefully with this final project, user can more easily get information about the existing hotel in Bandung.

**Keyword : VoIP(voice over IP),Information call,IVR**