

Abstract

Opinion is a thought, conviction, or one person's view subjectively. Opinion can help someone in decision making, giving useful feedback for a company, and help in monitoring product interest to see user's interest in the product. In that matter, a system which producing information as opinion from a document is needed to find subjective opiniated document using Subjective Trigger Model. This system will find a trigger pair which consist of triggering and triggered word to identification subjective opinion word in relevant document from Information Retrieval process. This system will produce document which is relevant to the query and opiniated. To evaluate the system, Mean Opinion Score (MOS) used to calculating the relevancy of the result, the result of the Mean Opinion Score is 4,08 out of 5.

Key words: *Opinion Retrieval, Trigger Pair, Subjective Trigger Model*