Abstract

Program Profesional STT Telkom is a professional training and development institution . Its temporal and conventional system is the main factor that cause low system efficiency. Among them, Student Registration System is one of the most critical and crucial one because it has a big impact to the of other system. In order to boost the Student Registration System's business process efficiency, a Business Process Redesign is implemented. Business Process Improvement is the most suitable method to be implemented in Student Registrastion System. Since the existing system is effective but not efficient yet, the existing system itself could become reference for the new system. Besides, the company dosen't have to change its workplace culture radically and there is a demand from management to improve the existing system.

Business Process Redesign is one of the most important element for a company so the company will be able to compete and survive the industrial world today. The reason is because in a business process there are many tasks which in a certain way use many kinds of company's resource to achieve company's goal.

In order to improve business process, a comprehensive understanding of the existing business process, business process cycle and time measurement are required. These information will be analyzed compared to human resource, facility, technology and information available and company's policy. A business process improvent is proposed based on activity analysis and streamlining in order to achieve higher efficiency.

Keyword: Business Process Redesign, Business Process Improvement, streamlining