

Architect Of Quality

Recognized as the world's seminal leader of the quality movement, Dr. Joseph Juran has earned the highest respect for his consulting, teaching, and, most especially, his writings--where the roots of Six Sigma, TQM, ISO 9000, and other major quality movements can all be found. His books are considered fundamental for anyone interested in better understanding the meaning of quality and how best to integrate these principles in any organization.

In Architect for Quality, Juran recounts his fascinating life story, revealing how he overcame dire poverty and childhood tragedy to make a profound impact on business and society. In this frank memoir, Juran explores his motivations, the challenges he faced, and his choices in life, which led to his eventual development of the basic principles of quality. He offers a rare, personal behind-the-scenes look at his first jobs (which included manufacturing snake oil and scabbing during a railroad strike), his professional consulting years, and his work to spread the quality movement around the world--which influenced millions and shaped the future of business.

