

DAFTAR PUSTAKA

- Agus Rachmanto. (2025, February 5). *Wawancara Pribadi*.
- Annabelle Gawer, & Michael A. Cusumano. (2002). *Platform Leadership: How Intel, Microsoft, and Cisco Drive Industry Innovation*.
- Arliadinda Danusaputro, Dodie Tricahyono, & Moh Riza Sutjipto. (2024). The Success of Digital Transformation through Cloud: Revolutionary Innovation at PT Telekomunikasi Selular Indonesia. *International Journal of Social Science and Business*, 8(1), 10–26. <https://doi.org/10.23887/ijssb.v8i1.73593>
- AWS. (2024). *Apa Itu Interoperabilitas?* <https://Aws.Amazon.Com/Id/What-Is/Interoperability/>.
- Bagaskara, M. I. P., & Noviaristanti, S. (2024). *Digital Transformation Challenges in the Agricultural Industry at Indonesian Agri-Business Company* (pp. 91–102). https://doi.org/10.1007/978-3-031-73632-2_8
- Bapak X. (2025, May 23). *Wawancara Pribadi. Head of Engineering ASIK*.
- Bapak Y. (2025, June 16). *Wawancara Pribadi. Chief Operation Officer DTO*.
- Bender, B., & Heine, M. (2021). *Government as a Platform? Constitutive Elements of Public Service Platforms* (pp. 3–20). https://doi.org/10.1007/978-3-030-86611-2_1
- Bowen, G. A. (2009). Document Analysis as a Qualitative Research Method. *Qualitative Research Journal*, 9(2), 27–40. <https://doi.org/10.3316/QRJ0902027>
- Brown, A., Fishenden, J., Thompson, M., & Venters, W. (2017). Appraising the impact and role of platform models and Government as a Platform (GaaP) in UK Government public service reform: Towards a Platform Assessment Framework (PAF). *Government Information Quarterly*, 34(2), 167–182. <https://doi.org/10.1016/j.giq.2017.03.003>
- Budianto, Y., Tricahyono, D., Noviaristanti, S., & Pasaribu, R. D. (2024). Identification of Determining Factors for the Success of Digital Transformation in the Electronic Land Certificate Program at the Ministry of ATR/BPN. *International Journal of Social Science and Human Research*, 7(08). <https://doi.org/10.47191/ijsshr/v7-i08-77>
- Cordella, A., & Paletti, A. (2019). Government as a platform, orchestration, and public value creation: The Italian case. *Government Information Quarterly*, 36(4), 101409. <https://doi.org/10.1016/j.giq.2019.101409>
- Cusumano, M. A., Gawer, A., & Yoffie, D. B. (2019). *The business of platforms: Strategy in the age of digital competition, innovation, and power* (Vol. 320). New York: Harper Business.

- DailySocial. (2022). *Setiaji: Standardisasi Jadi “Backbone” Keterhubungan Data di Industri Kesehatan*. <https://Cms.Dailysocial.Id/Post/Setiaji-Transformasi-Digital/>.
- Eric Lamarre, Kate Smaje, & Rodney Zemmel. (2023). *Rewired: The McKinsey Guide to Outcompeting in the Age of Digital and AI*. John Wiley & Sons.
- Fitrah Eka Susilawati, Rosmalah Yanti, & Erni. (2023). Transformasi Digital Pemerintah (Studi Kasus: Implementasi e-Government dan Hambatannya). *Journal Social Society*, 3(2).
- Gawer, A. (2022). Digital platforms and ecosystems: remarks on the dominant organizational forms of the digital age. *Innovation*, 24(1), 110–124. <https://doi.org/10.1080/14479338.2021.1965888>
- Gong, Y., Yang, J., & Shi, X. (2020). Towards a comprehensive understanding of digital transformation in government: Analysis of flexibility and enterprise architecture. *Government Information Quarterly*, 37(3), 101487. <https://doi.org/10.1016/j.giq.2020.101487>
- Gumilang, S. F. S., & Nugroho, H. (2019). Information System Strategy and Application Governance in The Government of Bandung Regency. *Proceedings of the 2018 International Conference on Industrial Enterprise and System Engineering (IcoIESE 2018)*. <https://doi.org/10.2991/icoiese-18.2019.14>
- Herdiansyah, H. (2010). *Metodologi penelitian kualitatif untuk ilmu-ilmu sosial*. Salemba Empat.
- Huang, J., & Karduck, A. (2017). A Methodology for Digital Government Transformation. *Journal of Economics, Business and Management*, 5(6), 246–254. <https://doi.org/10.18178/joebm.2017.5.6.521>
- Imbar, R. V., Supangkat, S. H., Langi, A. Z. R., & Arman, A. A. (2022). Digital Transformation Framework: A Review. *2022 International Conference on ICT for Smart Society (ICISS)*, 01–04. <https://doi.org/10.1109/ICISS55894.2022.9915169>
- INA Digital. (2024). *Tentang INA Digital*. <https://Inadigital.Co.Id/>.
- Indriyajati, F., Jawa, M. M. S. D., & Utomo, H. (2023). Analisis Keamanan Data Electronic Medical Record Digital Transformation Office (DTO) Kementerian Kesehatan Indonesia. *Sanskara Manajemen Dan Bisnis*, 2(01).
- Juliansyah, R., Aqid, B. M., Salsabila, A. P., & Nurfiyanti, K. (2024). *Implementation of EMR System in Indonesian Health Facilities: Benefits and Constraints*. <https://doi.org/10.7454/ihpa.v10i1.1140>
- Kemenkes. (2021). *Cetak Biru Strategi Transformasi Digital Kesehatan 2024*.
- Kemenkes. (2023). *Membangun Integrasi Menuju Transformasi Digital Kesehatan: Laporan Tahunan Digital Transformation Office 2021-2022*.

- Kemenkes. (2024). *Aksi Inovasi Ekosistem Digital Kesehatan Nasional: Laporan Tahunan Digital Transformation Office 2023*.
- KemenpanRB. (2024, September 20). *Indonesia Naik 13 Peringkat pada UN E-Government Survey 2024, Menteri PANRB: Kolaborasi Akselerasi Transformasi Digital Pemerintah melalui SPBE*.
<https://www.menpan.go.id/site/berita-terkini/indonesia-naik-13-peringkat-pada-un-e-governmentsurvey-2024-menteri-panrb-kolaborasi-akselerasi-transformasi-digital-pemerintah-melalui-spbe>.
- Liputan6. (2023, January 7). *PeduliLindungi Jadi Salah Satu Aplikasi Kesehatan Terbesar di Dunia*.
<https://www.liputan6.com/health/read/5172533/pedulilindungi-jadi-salah-satu-aplikasi-kesehatan-terbesar-di-dunia?page=4>.
- Margetts, H., & Naumann, A. (2017). Government as a platform: What can Estonia show the world. *Research Paper, University of Oxford*.
- Marshall W. Van Alstyne, Geoffrey G. Parker, & Sangeet Paul Choudary. (2016). Pipelines, Platforms, and the New Rules of Strategy.
<https://hbr.org/2016/04/pipelines-platforms-and-the-new-rules-of-strategy>.
- Mensetneg. (2024, May 27). *Luncurkan GovTech Indonesia, Presiden Jokowi Tekankan Kemudahan Birokrasi Pelayanan Pemerintah*.
https://www.setneg.go.id/baca/index/luncurkan_govtech_indonesia_presiden_jokowi_tekankan_kemudahan_birokrasi_pelayanan_pemerintah.
- Miles, M. B. ., & Huberman, A. Michael. (1994). *Qualitative data analysis*. Sage.
- O'Reilly, T. (2011). Government as a Platform. *Innovations: Technology, Governance, Globalization*, 6(1), 13–40.
https://doi.org/10.1162/INOV_a_00056
- Plekhanov, D., Franke, H., & Netland, T. H. (2023). Digital transformation: A review and research agenda. *European Management Journal*, 41(6), 821–844.
<https://doi.org/10.1016/j.emj.2022.09.007>
- Pope, R. (2019). Playbook: government as a platform. *Ash Center for Democratic Governance and Innovation*. https://ash.harvard.edu/wp-content/uploads/2024/02/293091_hvd_ash_gvmnt_as_platform_v2.pdf
- Rita S. P. Maciel, Pedro H. Valle, Kécia S. Santos, & Elisa Y. Nakagawa. (2023). Systems Interoperability Types: A Tertiary Study. *Software Engineering*.
- Robert K. Yin. (2014). *Case Study Research* (Vol. 5). SAGE Publications.
- Sabani, A., Deng, H., & Thai, V. (2019). Evaluating the Development of E-Government in Indonesia. *Proceedings of the 2nd International Conference on Software Engineering and Information Management*, 254–258.
<https://doi.org/10.1145/3305160.3305191>

- Scheibner, J., Ienca, M., Sleigh, J., & Vayena, E. (2021). *Benefits, Challenges and Contributors to Success for National eHealth Systems Implementation: A Scoping Review*.
- Sehat Negeriku. (2022a, April 26). *PeduliLindungi Telah Cegah Jutaan Warga Terpapar COVID-19*. <https://Sehatnegeriku.Kemkes.Go.Id/Baca/Rilis-Media/20220415/3839664/Pedulilindungi-Telah-Cegah-Jutaan-Warga-Terpapar-Covid-19/>.
- Sehat Negeriku. (2022b, October 21). *PeduliLindungi Raih Penghargaan Indonesia Brand Forum 2022*. <https://Sehatnegeriku.Kemkes.Go.Id/Baca/Rilis-Media/20220921/3441106/Pedulilindungi-Raih-Penghargaan-Indonesia-Brand-Forum-2022/>.
- Seo, H., & Myeong, S. (2020). The Priority of Factors of Building Government as a Platform with Analytic Hierarchy Process Analysis. *Sustainability*, 12(14), 5615. <https://doi.org/10.3390/su12145615>
- Siahaan, I. R., Sipayung, R. N., Lita, I., Naseela, Q. Z. I., Hanny, H., & Rakhmawati, N. A. (2024). Analisis Praktik Perlindungan Data Pribadi pada Aplikasi ‘SATUSEHAT’ Terhadap Regulasi Hukum Di Indonesia. *Jurnal Teknoinfo*.
- Singla, P. (2018). *Government as a Platform (GaaP): A New Model for Public Service Delivery*.
- Susanti, S., & Maulana, A. (2024). Evaluasi Kinerja Pada Aplikasi SatuSehat Menggunakan Metode Pieces. *IJCIT (Indonesian Journal on Computer and Information Technology)*, 9(1). <https://doi.org/10.31294/ijcit.v9i1.17637>
- The OECD digital government policy framework*. (2020). <https://doi.org/10.1787/f64fed2a-en>
- Tiwana, A. (2014). *Platform ecosystems: aligning architecture, governance, and strategy*. Morgan Kaufmann, Elsevier.
- Verhoef, P. C., Broekhuizen, T., Bart, Y., Bhattacharya, A., Qi Dong, J., Fabian, N., & Haenlein, M. (2021). Digital transformation: A multidisciplinary reflection and research agenda. *Journal of Business Research*, 122, 889–901. <https://doi.org/10.1016/j.jbusres.2019.09.022>
- Xisto, A., Sommer, F., Costa, M. V., da Silva, J. L. C., Cappelli, C., & Nunes, V. (2022). *Interoperability of Digital Government Services: A Brazilian Reference Architecture Model to Promote Communication, Management, and Reuse of Solutions* (pp. 91–107). https://doi.org/10.1007/978-3-031-17604-3_6