ABSTRACT

Abstract: The development of information technology and modern work systems encourages companies to adapt, including PT Telkom Indonesia Kebon Sirih Jakarta Pusat Solution, Delivery, and Assurance Division, which now implements hybrid and fulltime work systems. The increase in the number of employees has caused various spatial problems, such as reduced work area effectiveness, noise, and mismatches between interior elements and user needs. This research aims to redesign the office layout that is adaptive to hybrid and full-time work systems, implement ergonomic interior elements and facilities, and create design solutions that can reduce noise. The methods used include direct object surveys and interviews. The flexibility approach becomes the main foundation of the design by referring to Toekio's theory (2022) (expandability, convertibility, and versatility) as well as the flexibility theory of Abdulpader, Sabah, and Abdullah (2014), which includes vertical partitions, horizontal planes, and multifunctional furniture. The design results in solutions such as the use of mezzanine, a dynamic furniture layout, and the utilization of flexible interior elements like movable walls and vertical furniture that can adapt to work needs. This design is expected to create an efficient, adaptive work environment that supports employee productivity in a modern work system.

Keywords: Flexibility, Office, Hybrid, Interior Design.