

PREFACE

Writing this thesis has been one of the most challenging yet rewarding experiences in my academic journey. Balancing the demands of a full-time job while conducting research, analyzing data, and completing this thesis has tested my perseverance, time management, and dedication on many levels. There were moments of exhaustion, doubt, and delay but they were met with continuous learning, support, and growth.

This work would not have been possible without the encouragement of my family, colleagues, and academic advisors, who constantly reminded me of the value of persistence. Despite the difficulties of working late nights, weekends, and squeezing in research time between professional responsibilities, completing this thesis has strengthened my appreciation for both academic rigor and real-world challenges.

I hope this thesis not only contributes to the field of study but also serves as a personal reminder that commitment and resilience can lead to meaningful accomplishments, even in the midst of life's competing demands.

Bandung,

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