

DAFTAR TABEL

Tabel 1. 1 Keluhan Pengguna Aplikasi Digi by Bank BJB	25
Tabel 2. 1 Penelitian Terdahulu	36
Tabel 3. 1 Operasionalisasi Variabel Penelitian	48
Tabel 3. 2 Instrumen Skala Likert.....	55
Tabel 3. 3 Hasil Uji Validitas Variabel Penelitian.....	60
Tabel 3. 4 Cronbach's Alpha Reliability Level	62
Tabel 3. 5 Hasil Uji Reliabilitas Variabel Penelitian	63
Tabel 3. 6 Kriteria Interpretasi Skor.....	64
Tabel 4. 1 Rincian Hasil Penyebaran Kuesioner.....	69
Tabel 4. 2 Tanggapan Responden Terhadap Variabel <i>Fintech Service Quality</i> (X1)	72
Tabel 4. 3 Tanggapan Responden Terhadap Variabel Sustainable Investment Literacy (X2).....	78
Tabel 4. 4 Tanggapan Responden Terhadap Variabel Bank Sustainable Performance (Y).....	85
Tabel 4. 5 Tanggapan Responden Terhadap Variabel <i>Continuance Intention</i> (Z).....	91
Tabel 4. 6 Output Nilai Factor Loading	96
Tabel 4. 7 Output Average Variance Extracted (AVE)	98
Tabel 4. 8 Output Discriminant Validity (Cross Loading Factor)	99
Tabel 4. 9 Output Discriminant Validity (Cross Loading Factor)	10
2	
Tabel 4. 10 Output Composite Reliability	10
3	
Tabel 4. 11 Output Cronbach's Alpha	10
3	

Tabel 4. 12 Output Nilai R-Square	10
5	
Tabel 4. 13 Output Nilai F-Square	10
7	
Tabel 4. 14 Output Nilai F Square (Indirect Effect)	11
1	
Tabel 4. 15 Output Uji Hipotesis Dircet Effect	11
2	
Tabel 4. 16 Output Uji Hipotesis Indirect Effect	11
2	