

DAFTAR PUSTAKA

- Abernethy, A., Adams, L., Barrett, M., Bechtel, C., & Brennan, P. (2022). *The Promise of Digital Health: Then, Now, and the Future Digital Health in the 21st Century*.
- Ahmad, K., Alam, F., Qadir, J., Qolomany, B., Khan, I., Khan, T., Suleman, M., Said, N., Hassan, S. Z., Gul, A., Househ, M., & Al-Fuqaha, A. (2022). Global User-Level Perception of COVID-19 Contact Tracing Applications: Data-Driven Approach Using Natural Language Processing. *JMIR Formative Research*, 6(5). <https://doi.org/10.2196/36238>
- Alsemaree, O., Alam, A. S., Gill, S. S., & Uhlig, S. (2024). Sentiment analysis of Arabic social media texts: A machine learning approach to deciphering customer perceptions. *Heliyon*, 10(9), e27863. <https://doi.org/10.1016/J.HELİYON.2024.E27863>
- Arnott, D., & Pervan, G. (2012). Design science in decision support systems research: An assessment using the hevner, march, park, and ram guidelines. *Journal of the Association for Information Systems*, 13(11), 923–949. <https://doi.org/10.17705/1jais.00315>
- Blei, D. M., Ng, A. Y., & Edu, J. B. (2003). Latent Dirichlet Allocation Michael I. Jordan. In *Journal of Machine Learning Research* (Vol. 3).
- Breiman, L. (2001). *Random Forests*. 45, 5–32. <https://doi.org/10.1023/A:1010933404324>
- Cardoso-Fernandes, J., Teodoro, A. C., Lima, A., & Roda-Robles, E. (2020). Semi-automatization of support vector machines to map lithium (Li) bearing pegmatites. *Remote Sensing*, 12(14). <https://doi.org/10.3390/rs12142319>
- Christopher D. Manning, Prabhakar Raghavan, & Hinrich Schütze. (2008). *Introduction to Information Retrieval*. Cambridge University Press. <https://doi.org/10.1017/CBO9780511809071>

- Cortes, C., Vapnik, V., & Saitta, L. (1995). Support-Vector Networks Editor. In *Machine Learning* (Vol. 20). Kluwer Academic Publishers.
- Davies, S. J., Lum, J. A. G., Skouteris, H., Byrne, L. K., & Hayden, M. J. (2018). Cognitive impairment during pregnancy: A meta-analysis. *Medical Journal of Australia*, 208(1), 35–40. <https://doi.org/10.5694/mja17.00131>
- Fauziyyah, S. B., Saputra, M., & Fa'rifah, R. Y. (2023). Analyzing Technostress Factors: Aspect-Based Sentiment Analysis for Identifying Causes in Fintech Users Using the Decision Tree Algorithm. *International Conference on Enterprise and Industrial Systems (ICOEINS 2023)*, 98–106. https://doi.org/10.2991/978-94-6463-340-5_9
- Febriansyah, M. R., Nicholas, Yunanda, R., & Suhartono, D. (2023). Stress detection system for social media users. *Procedia Computer Science*, 216, 672–681. <https://doi.org/10.1016/J.PROCS.2022.12.183>
- Fitri, V. A., Andreswari, R., & Hasibuan, M. A. (2019). Sentiment Analysis of Social Media Twitter with Case of Anti-LGBT Campaign in Indonesia using Naïve Bayes, Decision Tree, and Random Forest Algorithm. *Procedia Computer Science*, 161, 765–772. <https://doi.org/10.1016/J.PROCS.2019.11.181>
- Jelodar, H., Wang, Y., Yuan, C., Feng, X., Jiang, X., Li, Y., & Zhao, L. (2019). Latent Dirichlet allocation (LDA) and topic modeling: models, applications, a survey. *Multimedia Tools and Applications*, 78(11), 15169–15211. <https://doi.org/10.1007/s11042-018-6894-4>
- Joachims, T. (2005, June 16). Text Categorization with Support Vector Machines: Learning with Many Relevant Features. *Lecture Notes in Computer Science*. <https://doi.org/10.1007/BFb0026683>
- Maulana, B. A., Fahmi, M. J., Imran, A. M., & Hidayati, N. (2024). Analisis Sentimen Terhadap Aplikasi Pluang Menggunakan Algoritma Naive Bayes dan Support Vector Machine (SVM). *MALCOM: Indonesian Journal of Machine Learning and Computer Science*, 4(2), 375–384. <https://doi.org/10.57152/malcom.v4i2.1206>

- Moise, I. K., Ivanova, N., Wilson, C., Wilson, S., Halwindi, H., & Spika, V. M. (2023). Lessons from digital technology-enabled health interventions implemented during the coronavirus pandemic to improve maternal and birth outcomes: a global scoping review. *BMC Pregnancy and Childbirth*, 23(1). <https://doi.org/10.1186/s12884-023-05454-3>
- Monideepa Tarafdar, Ellen Bolman. Pullins, & T. S. Ragu-Nathan. (2015). Technostress: Negative Effect on Performance and Possible Mitigations. *Information Systems Journal*, 25(2), 103–132. <https://doi.org/10.1111/isj.12042>
- Pang, B., Lee, L., & Vaithyanathan, S. (2002). Thumbs up? Sentiment Classification using Machine Learning Techniques. *Proceedings of the 2002 Conference on Empirical Methods in Natural Language Processing (EMNLP 2002)*, 79–86. <https://doi.org/10.3115/1118693.1118704>
- Papadia, G., Pacella, M., & Giliberti, V. (2022). Topic Modeling for Automatic Analysis of Natural Language: A Case Study in an Italian Customer Support Center. *Algorithms*, 15(6). <https://doi.org/10.3390/a15060204>
- Pranckevičius, T., & Marcinkevičius, V. (2017). Comparison of Naive Bayes, Random Forest, Decision Tree, Support Vector Machines, and Logistic Regression Classifiers for Text Reviews Classification. *Baltic Journal of Modern Computing*, 5(2). <https://doi.org/10.22364/bjmc.2017.5.2.05>
- Rish, I. (2001). An empirical study of the naive Bayes classifier. *International Joint Conferences on Artificial Intelligence*, 14, 41–46.
- Sanjeeva Kumar, P. (2024). TECHNOSTRESS: A comprehensive literature review on dimensions, impacts, and management strategies. In *Computers in Human Behavior Reports* (Vol. 16). Elsevier B.V. <https://doi.org/10.1016/j.chbr.2024.100475>
- Saraswathi, N., Sasi Rooba, T., & Chakaravarthi, S. (2023). Improving the accuracy of sentiment analysis using a linguistic rule-based feature selection method in tourism reviews. *Measurement: Sensors*, 29, 100888. <https://doi.org/10.1016/J.MEASEN.2023.100888>

- Subasi, O., Bel, O., Manzano, J., & Barker, K. (2023). *The Landscape of Modern Machine Learning: A Review of Machine, Distributed and Federated Learning*. <http://arxiv.org/abs/2312.03120>
- Tanoto, K., Gunawan, A. A. S., Suhartono, D., Mursitama, T. N., Rahayu, A., & Ariff, M. I. M. (2024). Investigation of challenges in aspect-based sentiment analysis enhanced using softmax function on twitter during the 2024 Indonesian presidential election. *Procedia Computer Science*, 245(C), 989–997. <https://doi.org/10.1016/J.PROCS.2024.10.327>
- Ullah, W., Zhang, Z., & Stefanidis, K. (2023). Sentiment Analysis of Mobile Apps Using BERT. *Lecture Notes in Computer Science (Including Subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 13926 LNAI, 66–78. https://doi.org/10.1007/978-3-031-36822-6_6
- Usama Fayyad, Gregory Piatetsky-Shapiro, & Padhraic Smyth. (1996). The KDD Process for Extracting Useful Knowledge from Volumes of Data. *COMMUNICATIONS OF THE ACM*, 39(11).
- Wang, C., & Qi, H. (2021). Influencing factors of acceptance and use behavior of mobile health application users: Systematic review. *Healthcare (Switzerland)*, 9(3). <https://doi.org/10.3390/healthcare9030357>
- Young, T., Hazarika, D., Poria, S., & Cambria, E. (2018). Recent trends in deep learning based natural language processing [Review Article]. In *IEEE Computational Intelligence Magazine* (Vol. 13, Issue 3, pp. 55–75). Institute of Electrical and Electronics Engineers Inc. <https://doi.org/10.1109/MCI.2018.2840738>
- Zhang, H. (2004). The Optimality of Naive Bayes. *17th International Florida Artificial Intelligence Research Society Conference*, 562–567. www.aaai.org
- Zhao, W., Chen, J. J., Perkins, R., Liu, Z., Ge, W., Ding, Y., & Zou, W. (2015). A heuristic approach to determine an appropriate number of topics in topic modeling. *BMC Bioinformatics*, 16(13). <https://doi.org/10.1186/1471-2105-16-S13-S8>