## DAFTAR SINGKATAN

AGI = Asterisk Gateway Interface

AI = Artificial Intelligence

API = Application Programming Interface

CLI = Command Line Interface

DNS = Domain Name System

FQDN = Fully Qualified Domain Name

GoIP = GSM over IP

GSM = Global System for Mobile Communications

HTTP = Hypertext Transfer Protocol

HTTPS = Hypertext Transfer Protocol Secure

IP = Internet Protocol

JSON = JavaScript Object Notation

LAN = Local Area Network

LLM = Large Language Model

NAT = Network Address Translation

NLP = Natural Language Processing

NSG = Network Security Group

OS = Operating System

PBX = Private Branch Exchange

PSTN = Public Switched Telephone Network

RTP = Real-time Transport Protocol

SIP = Session Initiation Protocol

SLA = Service Level Agreement

SSH = Secure Shell

STT = Speech to Text

xiv

TCP = Transmission Control Protocol

TTS = Text to Speech

UDP = User Datagram Protocol

URL = Uniform Resource Locator

UUID = Universally Unique Identifier

VM = Virtual Machine

VoIP = Voice over Internet Protocol