

INTRODUCTION

Praise and gratitude to God Almighty, because with His blessings and grace, the author was able to complete the preparation of a thesis entitled "Communication Barriers and Adaptation Process of Students from Pekanbaru: A Case Study at Telkom University" as one of the requirements for obtaining a Bachelor's Degree in Communication Science. The author also expressed his gratitude to Telkom University, especially the Communication Science Study Program, Faculty of Communication and Social Sciences for providing opportunities and training so far. The author admits that the design of writing this thesis cannot be completed without the support of various stakeholders. Therefore, the author would like to express his deepest gratitude to all parties involved in the preparation of this Thesis.

1. Prof. Dr. Suyanto, S.T., M.Sc., as the Rector and supreme leader of Telkom University.
2. Dr. Iis Kurnia Nurhayati, S.S., M.Hum., as the Dean of the Faculty of Communication and Social Sciences, Telkom University.
3. Dr. Rana Akbari Fitriawan, S.Sos., M.Si., as the Head of the Communication Science Study Program at Telkom University.
4. Dindin Dimyati, S.Sos., M.M., as a supervisor who has provided assistance during lectures and spent time, knowledge, and attention to guide and direct the author in completing the thesis well.
5. Dr. Indra Novianto Adibayu Pamungkas, S, S., M.Si. as a guardian lecturer who has provided assistance during lectures and spent time, knowledge, and attention to guide and direct the writer in completing lectures well.
6. All lecturers of the Communication Studies Study Program who have provided knowledge and teaching during lectures.
7. Thank you to the author's parents, Apriyalmi Hasan as Father and Indriati Ibrahim as the mother of the writer who have supported the writer until now.
8. Thank you also to the two extended families of the author, namely the Hasan Big Family and the Ibrahim Big Family for their support to encourage the writer to always believe in themselves.
9. A big thank you to the three comrades of the writer who have helped, supported, and also accompanied to be able to reach this stage, namely Genta Buana Pratama Putera, Muhammad Nafis Hisyam, and Muhammad Finska Kayla.

10. Thank you also to the writer's boarding friends, namely Rifky, Naufal, Narve, Dimer, Repal, Louis, Ilham, Raghil, Ananda, Dhafa, Agung, and Ghaly. Who has become a good friend and neighbor while studying at Telkom University.
11. Thanks also to my best friend and classmate who has been a great friend, supporter, and co-worker, Panji Fadhila Narawangsa and Ferdio Rizqi.
12. Thank you to Muhammad Ferdie Hidayat, a kind, supportive brother, mentor, and motivator who encouraged the author to become a better and more active student during his studies at Telkom University.
13. Thanks also to Ismail Abdur Rasyid, a kind, supportive brother, mentor, and encourager who helped the author become an active student during his time at Telkom University.
14. Thanks also to the big family of Commission 3 Victoria, namely Genta, Uun, Pace, Laura, Erieka, Moudy, Azi, Cia, and also Cici, who have supported the author till this day.
15. Thank you to the big family of DPM KEMA FKS Victorian Parliament who have supported the author up to this point and also made it a second home during the author's pioneering time at Telkom University
16. Thank you to the big family of IM Telkom who have accepted the writer to process in the management and make it a third home during the writer's pioneering time at Telkom University.
17. Thanks also to the big family of the Information and Communication Division of IM Telkom, namely Ferdio, Jakjur, and Rafli, who have warmly welcomed the author to grow and develop.
18. Thanks also to my three friends from high school, Alif Oemar, Dea Azzahra, and Rahmayati, who have been good, supportive, and caring friends.
19. Thank you also to the author's two friends since junior high school until now as well as fellow overseas students who study in Bandung and have become good, supportive, and caring friends to the author, namely Zidan Saputra and Zidan Yasrul Bachtiar.
20. Thanks also to Grace Stephani Surbakti, who has been a great big sister and supportive friend during my time at Telkom University.
21. Last but not least, I wanna thank me. I wanna thank me for believing in me. I wanna thank me for doing all this hard work. I wanna thank me for having no days off. I wanna thank me for never quitting. I wanna thank me for always

been a giver and trying to give more than I receive. I wanna thank me for trying to do more right than wrong. I wanna thank me for just being me at all times.

The author realizes that this final project is far from perfect, both in terms of writing technique, language structure, and scientific perception. For this reason, the author eagerly welcomes constructive suggestions and criticism for future improvement. The author also hopes that this thesis will be useful, particularly for the author himself, and generally for Telkom University students.

Bandung, 5th July 2025

A handwritten signature in black ink, consisting of a series of loops and a horizontal line at the bottom.

Alif Hasbi Nugraha

1502213283