

ABSTRACT

The Aceh Investment and One-Stop Integrated Services Office (DPMPTSP) is the implementing agency of the Aceh provincial government. However, observations have shown that the office's spatial planning is still suboptimal, as evidenced by its inefficient circulation, a layout that neglects personal relationships between users, and the absence of supporting facilities that would enhance user well-being. The redesign of this office, using a macro-ergonomics approach, is expected to improve work productivity, efficiency, ease user access, and fulfill user rights.

Keywords: *Office, Aceh Investment and One-Stop Integrated Services Agency (DPMPTSP), Redesign, Macro Ergonomics Approach.*