

ABSTRACT

In the era of technological development, cashless payment systems are growing, making it easier for people to meet their needs and lifestyles. In Timor Leste, with a population of 1.3 million internet users, Timor Leste companies have started to develop the Ti-Oan application to facilitate transactions and meet the needs of the community. In this context, the role of the business analyst is very important to analyse and develop application features that can improve the fulfilment of user needs. One of the methodologies used for this development is prototyping, which involves interviewing users to identify and design features needed by the community. With this approach, it is expected that the Ti-Oan application can better meet the needs and preferences of users in Timor Leste.

Keywords: Development, Business Analyst, Timor Leste, Analysis, Technology