ABSTRACT

This design is motivated by Pancaran Group which does not yet have special software for the Enterprise Risk Management System (ERMS), so that the risk management process is still carried out semi-manually. The main problem faced is the possibility of human error in recording risk data and slow response to risks that arise and affect the quality of decision making. Therefore, the goal to be achieved is to design the UI/UX of the Enterprise Risk Management System (ERMS) application based on user-centered design to support the risk management process at Pancaran Group. The design is carried out in collaboration with the Techno Infinity company which is engaged in technology and focuses on software development. Based on the results of the discussion, it can be concluded that the resulting interface design is able to meet user needs by providing features such as risk dashboards and integrated risk working paper management.

Keywords: UI/UX Design, Enterprise Risk Management System, User-Centered Design