

DAFTAR GAMBAR

Gambar 2.1 Logo JW Marriott Hotel Surabaya.....	7
Gambar 2.2 JW Marriott Hotel Surabaya.....	8
Gambar 2.3 Logo Keanggotaan Marriott Bonvoy	9
Gambar 2.4 Struktur Organisasi Departemen Front Office JW Marriott Hotel Surabaya	10