

DAFTAR PUSTAKA

- Amalia, R., Susanto, H., & Widaningrum, S. (2024). Perancangan Informasi Terdokumentasi Pada Proses Produksi Berdasarkan ISO 9001:2015 Klausul 7.5 Menggunakan Metode Business Process Management Di CV. XYZ. *Innovative: Journal of Social Science Research*, Volume 4(2), 7741-7753. E-ISSN 2807-4238, P-ISSN 2807-4246.
- Cahyadi, D. A. D., Widaningrum, S., & Salma, S. A. (2024). Perancangan Informasi Terdokumentasi pada Proses Pengadaan Berdasarkan ISO 9001:2015 Klausul 7.5 Menggunakan Metode Business Process Management di CV XYZ. *e-Proceeding of Engineering*, 11(3), 2494– 2498.
- Dumas, M., La Rosa, M., Mendling, J., & Reijers, H. A. (2018). *Fundamentals of Business Process Management*. Springer.
- Eddy, Usman, A., & Dafitri, H. (2023). Peningkatan kualitas media dakwah melalui pelatihan PDCA (Plan Do Check Act). *Jurnal Media Dakwah*, 19(32), 1–12.
- Enache, I.-C., Chivu, O.R., Rugescu, A.-M., Ionita, E., & Radu, I.V. (2023). *Reducing the Scrap Rate on a Production Process Using Lean Six Sigma Methodology*. *Processes*, 11(4), 1295.
- Goetsch, D. L., & Davis, S. (2021). *Quality Management for Organizational Excellence: Introduction to Total Quality*. Pearson.
- Harrington, H. J. (1991). *Business Process Improvement: The Breakthrough Strategy for Total Quality, Productivity, and Competitiveness*. McGraw-Hill.
- ISO. (2015). *ISO 9001:2015 - Quality Management Systems: Requirements*. International Organization for Standardization.
- Lee, J., & Kim, H. (2020). Quality prediction and yield improvement in process manufacturing based on data analytics. *Processes*, 8(9), 1068
- Nurmadewi, D., & Mahendrawathi, E. R. (2019). Analyzing Linkage

Between Business Process Management (BPM) Capability and Information Technology: A Case Study in Garment SMEs. *Procedia Computer Science*, 161, 935–942.

Page, S. (2015). *The power of business process improvement: 10 simple steps to increase effectiveness, efficiency, and adaptability* (2nd ed.). AMACOM.

Prasetyo, E. P. (2021). *Pengendalian kualitas untuk meminimasi defect pada produk baju seragam menggunakan metode Six Sigma* (Jurnal Sarjana, Universitas Brawijaya).

Rusyd, I. (2022). ANALISIS KECACATAN PRODUK PADA PRODUKSI BATU BATA MERAH DENGAN METODE PLAN, DO, CHECK, ACT PADA DR GROUP MAJENANG. *Jurnal TRINISTIK: Jurnal Teknik Industri, Bisnis Digital, Dan Teknik Logistik*, 1(2), 101-110.

Ryzar, I. A., Afin, A. S., Akyuwen, F., & Satriadi. (2023). Analisis Penerapan Manajemen Kinerja Model Deming (PDCA Cycle): Studi Kasus Pada Cafe Senda Gurau. *Adijaya: Jurnal Multidisiplin*, 01(06), 1226–1234.

Supit, M. A., Pratasik, S., Kainde, Q. C., & Kumajas, S. (2021). Pemodelan Proses Bisnis dengan Business Process Management Notation pada Fakultas Teknik Universitas Negeri Manado. *EduTIK: Jurnal Pendidikan Teknologi Informasi dan Komunikasi*, 1(6), 630–640.

Taifa, I. W. R., & Vhora, T. N. (2019). Cycle time reduction for productivity improvement in the manufacturing industry. *Journal of Industrial Engineering and Management Studies*, 6(2), 147–164.

Tomašević, I., & Slović, D. (2013). Facilitating wasteful activities discovery in pure service environment through usage of process mining. *International Journal of Industrial Engineering and Management (IJIEM)*, 4(4), 199- 206.

- Wuryaningtyas, E. (2019). Perbaikan sistem belajar mahasiswa pada mata kuliah statistik industri dengan metode *Plan Do Check Action* (PDCA). *IEIST (Industrial Engineering Journal of The University of Sarjanawiyata Tamansiswa)*, 3(2), 1–12.
- Yurnalisdell, & Iskandar, I. (2022). Analisis penerapan sistem manajemen mutu ISO 9001:2015 terhadap kinerja operasional perusahaan. *Comserva: Jurnal Penelitian dan Pengabdian Masyarakat*, 2(08), 1219–122