

DAFTAR PUSTAKA

- [1] J. T. Nugraha, "E-Government Dan Pelayanan Publik (Studi Tentang Elemen Sukses Pengembangan E-Government Di Pemerintah Kabupaten Sleman," Magelang, 2018.
- [2] untuk Peningkatan and S. Sri Wardiningsih, "Perkembangan Teknologi dan Sistem Informasi," *Jurnal Akuntansi dan Sistem Teknologi Informasi*, vol. 7, Apr. 2009.
- [3] M. Ilmu and A. Publik, "Penerapan Pelayanan Publik Berbasis E-Governance Pada Era Revolusi Industri," *Jurnal Ilmu Administrasi*, vol. 14, no. 2, 2023.
- [4] H. A. Wibowo, "Model Peran Akademisi Dalam Mendukung Implementasi SMART City Di Kota Serang Model Of Academic Role In Supporting Smart City Implementation In Serang City," *Jurnal Kebijakan Pembangunan Daerah*, vol. 2, Feb. 2018.
- [5] M. Herawati and A. Djunaedi, "Ketersediaan Data dalam Mendukung Smart City Readiness di Kota Surakarta," *Journal of Regional and Rural Development Planning*, vol. 4, no. 1, pp. 63–73, Jan. 2020.
- [6] A. Caragliu, C. Del Bo, and P. Nijkamp, "Smart cities in Europe," *Journal of Urban Technology*, vol. 18, no. 2, 2011.
- [7] A. Ramadhania, ; Muradi, and ; Jajang Sutisna, "NeoRespublica : Jurnal Ilmu Pemerintahan Penerapan E-Government Pemerintah Provinsi DKI Jakarta Melalui Aplikasi Jakarta Kini (Jaki) dalam Meningkatkan Kualitas Pelayanan Publik Tahun 2022," vol. 5, no. 1, pp. 29–48, 2023.
- [8] A. Ramadhania, ; Muradi, and ; Jajang Sutisna, "NeoRespublica : Jurnal Ilmu Pemerintahan Penerapan E-Government Pemerintah Provinsi DKI Jakarta Melalui Aplikasi Jakarta Kini (Jaki) dalam Meningkatkan Kualitas Pelayanan Publik Tahun 2022," vol. 5, no. 1, pp. 29–48, 2023.
- [9] F. Destanti, U. Uljanatunnisa, and L. Handayani, "Analisis The Whalen Seven Steps Strategic Divisi Komunikasi dan Marketing Jakarta Smart City pada Aplikasi Jakarta Kini," *Jurnal Komunika: Jurnal Komunikasi, Media dan Informatika*, vol. 10, no. 2, p. 84, Dec. 2021.
- [10] D. Menon and K. Shilpa, "'Chatting with ChatGPT': Analyzing the factors influencing users' intention to Use the Open AI's ChatGPT using the UTAUT model," *Heliyon*, vol. 9, no. 11, Nov. 2023.

- [11] J. E. Raffaghelli, M. E. Rodríguez, A.-E. Guerrero-Roldán, and D. Bañeres, "Applying the UTAUT model to explain the students' acceptance of an early warning system in Higher Education," *Comput Educ*, vol. 182, p. 104468, 2022.
- [12] C. Aloyshima Haris, B. W. Soedijono, and A. Nasiri, "Penerapan Model Utaut2 Untuk Mengevaluasi Aplikasi Ruang Guru," *Jurnal Teknologi Informasi*, vol. 3, no. 2, 2019.
- [13] A. F. Wilfan and E. Martini, "Faktor-Faktor Yang Mempengaruhi Penggunaan Linkaja Berdasarkan Model Teori Utaut2 (Unified Theory Of Acceptance And Use Of Technology2) Factors Affecting The Use Of Linkaja Based On The UTAUT2 Theory Model (Unified Theory Of Acceptance And Use Of Technology2," vol. 8, p. 7729, Dec. 2021.
- [14] A. Rachmadi and A. Dwi Herlambang, "Pengaruh Facilitating Conditions dan Behavioral Intention terhadap Use Behavior pada Pengguna Aplikasi BNI Mobile Banking," 2020.
- [15] K. ; Tamilmani *et al.*, "The extended Unified Theory of Acceptance and Use of Technology (UTAUT2): A systematic literature review and theory evaluation Item Type Article The extended Unified Theory of Acceptance and Use of Technology (UTAUT2): A systematic literature review and theory evaluation."
- [16] E. Melania, D. M. Kusumawardani, and D. J. Kusuma, "Analisis Minat Dan Perilakumasyarakat Dalam Penggunaan E-Wallet Xyz Dengan UTAUT2," *JURIKOM (Jurnal Riset Komputer)*, vol. 9, no. 4, p. 1136, Aug. 2022.
- [17] E. Herdit Juningsih, F. Aziz, D. Ismunandar, and F. Sarasati, "Penggunaan Model UTAUT2 Untuk Memahami Persepsi Pengguna Aplikasi G-Meet," *IJSE-Indonesian Journal on Software Engineering*, vol. 6, no. 2, pp. 289–295, 2020.
- [18] A. Maulana and R. Cahyadi, "Information System Development Evaluasi Penggunaan Produk Uang Elektronik E-Money Ovo Menggunakan Model UTAUT 2 (Studi Kasus: Mahasiswa Kota Medan)".
- [19] A. Maulana and R. Cahyadi, "Information System Development Evaluasi Penggunaan Produk Uang Elektronik E-Money Ovo Menggunakan Model UTAUT 2 (Studi Kasus: Mahasiswa Kota Medan)".
- [20] I. Ismarmiaty and D. Etmy, "Model Pendekatan UTAUT2 Modifikasi pada Analisis Penerimaan dan Penggunaan Teknologi E-Government di Nusa Tenggara Barat," *MATRIK : Jurnal Manajemen, Teknik Informatika dan Rekayasa Komputer*, vol. 18, no. 1, pp. 106–114, Nov. 2018.
- [21] A. Habibi, M. Muhaimin, B. K. Danibao, Y. G. Wibowo, S. Wahyuni, and A. Octavia, "ChatGPT in higher education learning: Acceptance and use," *Computers and Education: Artificial Intelligence*, vol. 5, p. 100190, 2023.

- [22] W. Sun, H. Y. Shin, H. Wu, and X. Chang, "Extending UTAUT2 with knowledge to test Chinese consumers' adoption of imported spirits flash delivery applications," *Heliyon*, vol. 9, no. 5, May 2023.
- [23] A. A. H. Zaid Kilani, D. F. Kakeesh, G. A. Al-Weshah, and M. M. Al-Debei, "Consumer post-adoption of e-wallet: An extended UTAUT2 perspective with trust," *Journal of Open Innovation: Technology, Market, and Complexity*, vol. 9, no. 3, Sep. 2023.
- [24] A. A. Alalwan, Y. K. Dwivedi, N. P. Rana, and R. Algharabat, "Examining factors influencing Jordanian customers' intentions and adoption of internet banking: Extending UTAUT2 with risk," *Journal of Retailing and Consumer Services*, vol. 40, pp. 125–138, Jan. 2018.
- [25] Syamsudin, R. Meiyanti, D. Satria, R. Wahyuni, and D. I. Sensuse, "Exploring factors influence behavioral intention to use E-government services using unified theory of acceptance and use of technology 2 (UTAUT2)," in *2018 International Seminar on Research of Information Technology and Intelligent Systems, ISRITI 2018*, Institute of Electrical and Electronics Engineers Inc., Nov. 2018, pp. 237–242.
- [26] D. Andriyanto, F. Said, F. Titiani, and E. Erni, "Analisis Kesuksesan Aplikasi Jakarta Kini (JAKI) Menggunakan Model Delone and McLean," *Paradigma - Jurnal Komputer dan Informatika*, vol. 23, no. 1, Mar. 2021.
- [27] Virdita Ratriani, "Mengenal JAKI dan Fiturnya, Aplikasi yang Dibanggakan Anies Saat Debat Capres 2024 'Mengenal JAKI dan Fiturnya, Aplikasi yang Dibanggakan Anies Saat Debat Capres 2024,'" Regional kontan.co.id.
- [28] E. Melania, D. M. Kusumawardani, and D. J. Kusuma, "Analisis Minat Dan Perilaku Masyarakat Dalam Penggunaan E-Wallet Xyz Dengan UTAUT2," *JURIKOM (Jurnal Riset Komputer)*, vol. 9, no. 4, p. 1136, Aug. 2022.
- [29] G. Baptista and T. Oliveira, "Understanding mobile banking: The unified theory of acceptance and use of technology combined with cultural moderators," *Comput Human Behav*, vol. 50, pp. 418–430, Sep. 2015.
- [30] R. Aguswidya Utami and M. Administrasi Bisnis, "Faktor-Faktor yang Mempengaruhi Penggunaan Aplikasi E-Wallet Dana Di Kota Samarinda," 2022.
- [31] I. Alfarobi, S. Wira Hadi, A. Nur Rais, and W. Kurniawan, "Analisa Penerimaan Teknologi Artificial Intelligence Generative Dengan Menggunakan Metode UTAUT 2," 2024.
- [32] D. Firmansyah, S. Pasim Sukabumi, and S. Al Fath Sukabumi, "Teknik Pengambilan Sampel Umum dalam Metodologi Penelitian: Literature Review," *Jurnal Ilmiah Pendidikan Holistik (JIPH)*, vol. 1, no. 2, pp. 85–114.

- [33] M. Puspa, A. Achiriani, and I. Hasbi, "Pengaruh Performance Expectancy, Effort Expectancy, Social Influence, Perceived Risk, Perceived Cost Terhadap Behavioral Intention Pada Pengguna Dompot Digital Dana Di Indonesia The Influence Of Performance Expectancy, Effort Expectancy, Social Influence, Perceived Risk, Perceived Cost To Behavioral Intention Of Customer Dana Digital Wallet In Indonesia," vol. 8, Feb. 21AD.
- [34] P. Manajemen, F. Ekonomi, D. Bisnis, and U. Wiraraja, "Structural Equation Modeling (Sem) Dengan Smartpls Dalam Menyelesaikan Permasalahan Di Bidang Ekonomi," *Journal MISSY (Management and Business Strategy)*, vol. 4, 2023.
- [35] B. A. Ningsi and L. Agustina, "Analisis Kepuasan Pelanggan Atas Kualitas Produk dan Pelayanan Dengan Metode SEM-PLS," *Jurnal Statistika dan Aplikasinya (JSA)*, vol. 2, no. 2, 2018.
- [36] P. Manajemen, F. Ekonomi, D. Bisnis, and U. Wiraraja, "Structural Equation Modeling (Sem) Dengan Smartpls Dalam Menyelesaikan Permasalahan Di Bidang Ekonomi," *Journal MISSY (Management and Business Strategy)*, vol. 4, 2023.
- [37] "13. BAB III METODE PENELITIAN.pdf bab 3 pls".
- [38] I. Ghazali, *Aplikasi Analisis Multivariate Dengan Program IBM SPSS 23.*, Edisi 8. Semarang : Badan Penerbit Universitas Diponegoro., 2016.
- [39] A. H. Wibowo, Y. T. Mursityo, and A. D. Herlambang, "Pengaruh Performance Expectancy, Effort Expectancy dan Social Influence terhadap Behavioral Intention dalam Implementasi Aplikasi SIMPG PT Perkebunan Nusantara XI Surabaya," 2019.
- [40] D. I. Christiono, D. Ritzky, and K. M. R. Brahmana, "Analisis Pengaruh Performance Expectancy Dan Effort Expectancy Terhadap Behavioral Intention Pada Online Marketplace," 2018.
- [41] N. K. Risma Dwindi Putri and I. M. Sadha Suardikha, "Penerapan Model UTAUT 2 Untuk Menjelaskan Niat Dan Perilaku Penggunaan E-Money di Kota Denpasar," *E-Jurnal Akuntansi*, vol. 30, no. 2, p. 540, Feb. 2020.