FOREWORD

Praise and gratitude to Allah for granting His kindness and blessings, enabling the author to finalize this written work entitled "Analysis of Instagram @Ptintiofficial Social Media Strategy on the Brand Image of Pt Inti (Persero)" as one of the requirements to obtain a Bachelor's Degree in Business Administration from the Business Administration Study Program.

In writing this thesis, the author certainly received a lot of assistance. The author expresses gratitude to Telkom University, especially to the Business Administration Study Program of the Faculty of Communication and Business. Therefore, on this occasion, the author would like to express gratitude for the guidance, suggestions, and advice given during the thesis preparation to:

- 1. Mr. Mahir Pradana, S.E, M.Sc as the supervising lecturer and academic advisor who has dedicated his time, effort, and shared his knowledge with the author, as well as his attention in providing regular guidance to the author. The guidance and advice that have been very useful for the author in writing this thesis.
- 2. The thesis proposal and thesis examiners who have taken the time to provide input and guidance to the author in completing this thesis.
- Mr. Dr. Akhmad Yunani, S.E., M.T., as the Head of the Business Administration Study Program at the Faculty of Communication and Business, Telkom University.
- 4. All the lecturers of the Business Administration Study Program who have imparted knowledge, insights, and understanding during the author's studies at the Faculty of Communication and Business, Telkom University.
- 5. Ayah, Mamah, Abang, Kaka and the author's family who always provide support and prayers during the process of working on this thesis until the author can complete this thesis well and smoothly.

- 6. My beloved friends Aziziah, Aurellia, Awa, Tazkiya, and Maria who always accompany me, provide opinions, enthusiastically listen to my complaints, and help with the entire preparation of this thesis.
- 7. All parties that the author cannot mention one by one who have provided support. May Allah SWT bestow His grace and blessings upon them all.
- 8. Lastly, I thank myself as the writer of this thesis, who has managed to persevere, to never give up, and continuously fought up until the finish line. The author realizes that the preparation of this thesis still has many

shortcomings, both in writing techniques, language placement, and scientific perception. Therefore, constructive suggestions and criticisms are highly expected as material for improvement for the author in the future. Hopefully, this thesis can be beneficial for the author, especially as a reference for all interested parties, particularly the students of Telkom University.