

DAFTAR PUSTAKA

- Abduh, M. ... Afgani, M. W. (2022). Survey Design: Cross Sectional dalam Penelitian Kualitatif. *Jurnal Pendidikan Sains Dan Komputer*, 3(01), 31–39. <https://doi.org/10.47709/jpsk.v3i01.1955>
- Abu-Shanab, E. A. (2015). Reengineering the open government concept: An empirical support for a proposed model. *Government Information Quarterly*, 32(4), 453–463. <https://doi.org/10.1016/j.giq.2015.07.002>
- Acquah, I. S. K. (2023). Modelling the importance of collaborative culture and its dimensions for supply chain collaboration: a necessary condition analysis. *RAUSP Management Journal*, 58(2), 125–142. <https://doi.org/10.1108/RAUSP-05-2022-0153>
- Afrizal, D. ... Ekareesakul, K. (2024). *Citizens' Intention to Use E-Government Services in Local Government by Integrating UTAUT, TPB, and TAM Model*. 7(2), 129–143. <https://doi.org/10.22219/logos.v7i2.32437>
- Alam, T. ... Bokhari, A. (2023). *Impact of E-Government Initiatives to Combat Corruption Mediating by Behavioral Intention : A Quantitative Analysis from Emerging Economies*.
- Alfanur, F., & Kadono, Y. (2019). Analysis on E-commerce Purchase Intention and Decision in Java and Sumatra. *Proceedings of 2019 International Conference on Information Management and Technology, ICIMTech 2019*, 1(August), 635–640. <https://doi.org/10.1109/ICIMTech.2019.8843731>
- Anggraini, R. Y. (2020). *Determinants of E-Government Implementation Based on Technology Acceptance Model Determinan Implementasi E-Goverment Berdasarkan Model Penerimaan Teknologi*. 11(85), 184–197.
- Arifudin, O. ... Sofyan, Y. (2020). Manajemen Strategik Teori Dan Implementasi. *Manajemen Strategik Teori Dan Imlementasi*, 177.

- Aswar, R. K. ... Hariyani, E. (2022). *Personal and reliability factors affecting adoption and utilization of e-government: An effect of intention to use.* [https://doi.org/10.21511/ppm.20\(2\).2022.23](https://doi.org/10.21511/ppm.20(2).2022.23)
- Azizah, D. N., & R, E. K. (2023). *Pengaruh Transparansi , Akuntabilitas dan Responsivitas.* 1–9.
- BAPPENAS. (2018). Pengembangan Digital Government. *Pengembangan Digital Government,* 29. <http://www.wantiknas.go.id/wantiknas-storage/file/img/kajian/POLICY PAPER 3 - Digital Government.pdf>
- Bataineh, M. ... Abu Shanab, E. (2018). Can E-Government Empower Jordanian Citizens and Reinforce Citizenship? *International Journal of Electronic Governance,* 10(4), 1. <https://doi.org/10.1504/ijeg.2018.10014530>
- Benlahcene, A. ... Haruna, I. U. (2024). Citizens ' E-participation through E-government services : a systematic literature review. *Cogent Social Sciences,* 10(1). <https://doi.org/10.1080/23311886.2024.2415526>
- Campillay-Campillay, M. ... Carrasco, R. (2022). Accessibility in People with Disabilities in Primary Healthcare Centers: A Dimension of the Quality of Care. *International Journal of Environmental Research and Public Health,* 19(19). <https://doi.org/10.3390/ijerph191912439>
- Capistrano, E. P. (2020). Determining e-Government Trust: An Information Systems Success Model Approach to the Philippines' Government Service Insurance System (GSIS), the Social Security System (SSS), and the Bureau of Internal Revenue (BIR) 1. *Philippine Management Review,* 27(January), 57–78.
- Damri, Y. (2023). *PENGARUH PENYAJIAN LAPORAN KEUANGAN, AKSESIBILITAS INFORMASI DESA TERHADAP AKUNTABILITAS LAPORAN KEUANGAN DESA DALAM PERSPEKTIF AKUNTANSI SYARIAH (Studi Kasus Di Desa Mekar Jaya, Kecamatan Merbau Mataram*

- Kabupaten Lampung Selatan). 0, 1–23.*
- Darwin, M. ... Gebang, A. A. (2021). *Metode Penelitian Pendekatan Kuantitatif Kualitatif* (Issue June).
- Deraman, A. (2008). Manajemen Strategik Teknologi Informasi Dalam Rangka Mengembangkan E-Government. *Seminar, 2008*(semnasIF), 241–249.
- Donatus, S. K. (2016). PENDEKATAN KUANTITATIF DAN KUALITATIF DALAM PENELITIAN ILMU SOSIAL: Titik Kesamaan dan Perbedaan. *Studia Philosophica et Theologica, 16*(2), 197–210.
- Emerson, K. ... Balogh, S. (2012). An integrative framework for collaborative governance. *Journal of Public Administration Research and Theory, 22*(1), 1–29. <https://doi.org/10.1093/jopart/mur011>
- Fattah, N. (2006). *Landasan Manajemen Pendidikan*.
- Fatwa, A. N. (2020). Strategi Preservasi Informasi Digital Dalam Menjaga Aksesibilitas Informasi. *Libria: Library of Uin Ar-Raniry, 12*(2), 150–161. <https://jurnal.ar-raniry.ac.id/index.php/libria/article/view/9026>
- Friel, S. ... Rao, M. (2011). Freedom to lead a life we have reason to value? A spotlight on health inequity in the Asia Pacific region. *Asia-Pacific Journal of Public Health, 23*(2), 246–263. <https://doi.org/10.1177/1010539511402053>
- Gani, A. A. ... Kamase, J. (2024). Aksesibilitas Informasi dan Kualitas Informasi Terhadap Keputusan Pembelian Konsumen Secara Online Pada Aplikasi Shopee. *SEIKO : Journal of Management & Business ISSN, 7*(1), 552–562. <https://journal.stieamkop.ac.id/index.php/seiko/article/view/6443>
- Ghobadi Gani, A. (2020). Sejarah dan Perkembangan Internet Di Indonesia. *Jurnal Mitra Manajemen, 5*(Cmc), 68–71.
- Giri, R. R. W., & Wellang, K. M. (2016). Impact of website design, trust, and

internet skill on the behaviour use of site internet banking in Bandung Raya: A modification of the utaut model. *Pertanika Journal of Social Sciences and Humanities*, 24(July), 35–50.

Google Play. (2024). *Digital Korlantas POLRI*.
https://play.google.com/store/apps/details?id=id.qoin.korlantas.user&hl=en_US

Grimmelikhuijsen, S., & Knies, E. (2017). Validating a scale for citizen trust in government organizations. *International Review of Administrative Sciences*, 83(3), 583–601. <https://doi.org/10.1177/0020852315585950>

GS Koppell, J. (2005). Pathologies of Accountability : ICANN and the Challenge of “ Multiple Accountabilities Disorder .” *Public Administration Review*, 65(1), 94–108.

Hair, J. F. ... Sarstedt, M. (2022). A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM). In *Sage*.

Hair Jr., J. F. ... Black, W. C. (2019). Multivariate Data Analysis. In *Cengage Learning EMEA* (Vol. 87, Issue 4). www.cengage.com/highered

Hardani, H. ... Juliana Sukmana, N. H. A. (2020). Buku Metode Penelitian Kualitatif. In *Revista Brasileira de Linguística Aplicada* (Vol. 5, Issue 1).

Hikmah, A., & Nurlinda, R. (2023). Pengaruh Persepsi Manfaat dan Persepsi Kemudahan Penggunaan terhadap Minat Menggunakan Dompet Digital DANA: *Al-Kharaj : Jurnal Ekonomi, Keuangan & Bisnis Syariah*, 1(4), 1395–1406. <https://doi.org/10.47467/alkharaj.v6i3.3785>

Indrawati. (2015). *Metode Penelitian Manajemen dan Bisnis : Konvergensi Teknologi Komunikasi dan Informasi*. Refika Aditama.

Indrawati. (2017). *Perilaku Konsumen Individu : dalam mengadopsi layanan berbasis teknologi informasi dan komunikasi*. Refika Aditama.

Indrawati ... Muthaiyah, S. (2023). eWOM via the TikTok application and its influence on the purchase intention of something products. *Asia Pacific Management Review*, 28(2), 174–184.
<https://doi.org/10.1016/j.apmrv.2022.07.007>

Indrawati, & Putri, D. A. (2018). Analyzing factors influencing continuance intention of E-payment adoption using modified UTAUT 2 Model: (A case study of Go-Pay from Indonesia). *2018 6th International Conference on Information and Communication Technology, ICoICT 2018, May*, 167–173.
<https://doi.org/10.1109/ICoICT.2018.8528748>

Iriawan, A. M. P. (2022). *Implementasi Sistem Sewa Mobil Pribadi Berbasis Web Untuk Usaha Mikro Kecil Menengah (UMKM)*. <http://repo.iain-tulungagung.ac.id/5510/5/BAB 2.pdf>

Jorge, F. ... Teixeira, M. S. (2023). Behavioural intentions through virtual reality from a destination image perspective. *Journal of Place Management and Development*. <https://doi.org/10.1108/JPMD-02-2022-0016>

Kang, S., & Choi, H. (2018). The Effect on Intention to Recommendation and Satisfaction of Communication Type of Service Provider: Based on Food-Service Industry. *International Journal of Smart Business and Technology*, 6(1), 31–38. <https://doi.org/10.21742/ijbsbt.2018.6.1.03>

Kaur, M. (2020). *Analysing the Relationship of Perceived Ease of Use , Perceived Usefulness , Attitude towards Usage and Behavioural Intention to use E-Government Services in State of Punjab*. 175(36), 8–15.

Keyton, J. (2017). *Collaboration*.
<https://doi.org/10.1002/9781118955567.wbieoc026>

Khotami, M. (2017). *The Concept Of Accountability In Good Governance*. 163(Icodag), 30–33. <https://doi.org/10.2991/icodag-17.2017.6>

- Kurfali, M. ... Paçin, Y. (2017). Adoption of e-government services in Turkey. *Computers in Human Behavior*, 66, 168–178. <https://doi.org/10.1016/j.chb.2016.09.041>
- Kusairi, H. (2022). *PENGARUH DIMENSI - DIMENSI EMPOWERMENT TERHADAP KINERJA KARYAWAN PADA PT DJINAWI GRESIK*. 1(3), 6.
- Kutika, N. ... Mambo, R. (2021). *AKUNTABILITAS PELAYANAN PUBLIK DI KANTOR CAMAT MALALAYANG KOTA MANADO*. VII(104), 11–18.
- Lancelot Miltgen, C. ... Oliveira, T. (2013). Determinants of end-user acceptance of biometrics: Integrating the “big 3” of technology acceptance with privacy context. *Decision Support Systems*, 56(1), 103–114. <https://doi.org/10.1016/j.dss.2013.05.010>
- Laurens, S. (2021). PEMBERDAYAAN MASYARAKAT SEBAGAI PROSES PENGUATAN KAPASITAS PETANI DALAM TINJAUAN MASYARAKAT PEDESAAN. *Jurnal BADATI*, 3(1), 13–19.
- Li, W. (2021). The role of trust and risk in Citizens’ E-Government services adoption: A perspective of the extended UTAUT model. *Sustainability (Switzerland)*, 13(14). <https://doi.org/10.3390/su13147671>
- Malodia, S. ... Bhatti, Z. A. (2021). Future of e-Government: An integrated conceptual framework. *Technological Forecasting and Social Change*, 173(December 2020), 121102. <https://doi.org/10.1016/j.techfore.2021.121102>
- Mardiana, S. ... Aprianingsih, A. (2015). Validating the Conceptual Model for Predicting Intention to Use as Part of Information System Success Model: The Case of an Indonesian Government Agency. *Procedia Computer Science*, 72(December), 353–360. <https://doi.org/10.1016/j.procs.2015.12.150>
- Margayaningsih, D. I. (2018). Peran Masyarakat Dalam Kegiatan Pemberdayaan

- Masyarakat di Desa. *Jurnal Publiciana*, 11(1), 72–88.
- Mensah, I. K. ... Abu-Shanab, E. (2021). Citizen use of e-government services websites: A proposed e-government adoption recommendation model (EGARM). *International Journal of Electronic Government Research*, 17(2), 19–42. <https://doi.org/10.4018/IJEGR.2021040102>
- Mushi, R. (2024). *The Role of Collaboration on Acceptance of E-Government in Tanzania*. 1020–1027.
- Mustikasari, I. ... Publik, A. (2024). *INOVASI APLIKASI DIGITAL KORLANTAS POLRI DALAM LAYANAN SINAR (SIM NASIONAL PRESISI) PADA SATPAS COLOMBO SURABAYA*.
- Nasution, L. M. (2017). STATISTIK DESKRIPTIF. *Jurnal Hikmah*, 14(1).
- Ningrum, E. D., & As'ari, H. (2021). Akuntabilitas Pemerintah Daerah Dalam Memfungsikan Pasar Modern. *PUBLIC POLICY (Jurnal Aplikasi Kebijakan Publik & Bisnis)*, 2(2), 206–224. <https://doi.org/10.51135/publicpolicy.v2.i2.p206-224>
- Nurbaiti, & Alfarisyi, M. F. (2023). Sejarah Internet di Indonesia. *JKEM: Jurnal Ilmu Komputer, Ekonomi Dan Manajemen*, 3(2), 2336–2344. <https://ummaspul.e-journal.id/JKM/article/view/5985>
- Nurdin, A. H. M. (2018). Menuju Pemerintahan Terbuka (Open Government) Melalui Penerapan E-Government. *Jurnal Manajemen Pemerintahan, January*, 1–17.
- Nurhakim, M. R. S. (2014). Implementasi E-Government Dalam Mewujudkan Transparansi. *Jurnal Ilmu Administrasi*, 9(3), 403 – 422. <https://jia.stialanbandung.ac.id/index.php/jia/article/viewFile/59/pdf>
- OECD. (2019). Trust in government. *OECD*, 1, 158–159.

Oliveira, T. ... Campos, F. (2016). Mobile payment: Understanding the determinants of customer adoption and intention to recommend the technology. *Computers in Human Behavior*, 61(2016), 404–414. <https://doi.org/10.1016/j.chb.2016.03.030>

Pérez-morote, R. ... Núñez-Chicharro, M. (2020). Technological Forecasting & Social Change The effects of e-government evaluation , trust and the digital divide in the levels of e-government use in European countries. *Technological Forecasting & Social Change*, 154(July 2019), 119973. <https://doi.org/10.1016/j.techfore.2020.119973>

Pratolo, S. ... Maulidini, R. W. (2022). The roles of accountability and transparency on public trust in the village governments : The intervening role of COVID-19 handling services quality The roles of accountability and transparency on public trust in the village governments : The intervening . *Cogent Business & Management*, 9(1). <https://doi.org/10.1080/23311975.2022.2110648>

Rachmat. (2014). *Manajemen Strategik*. CV Pustaka Setia.

Rahmawati, F. (2021). *Analisis Akuntabilitas dan Transparansi Pengelolaan Dana Desa dalam Pembangunan Desa (Studi Kasus Pada Desa Panjeng Kecamatan Jenangan Kabupaten Ponorogo Tahun 2020)*. 1–23.

Rajabi, M. ... Aryankhesal, A. (2021). *Collaboration between the government and nongovernmental organizations in providing health-care services*. 1–9. <https://doi.org/10.4103/jehp.jehp>

Reeves, S. ... Zwarenstein, M. (2018). Teamwork, collaboration, coordination, and networking: Why we need to distinguish between different types of interprofessional practice. *Journal of Interprofessional Care*, 32(1), 1–3. <https://doi.org/10.1080/13561820.2017.1400150>

Rochaety, E. ... Latief, H. A. M. (2019). *Metodologi Penelitian Skripsi dengan Aplikasi SPSS*. <https://deepublishstore.com/shop/buku-metodologi-penelitian->

skripsi-dengan-aplikasi-spss/

Sanaky, M. M. ... Titaley, H. D. (2021). Analisis Faktor-Faktor Keterlambatan Pada Proyek Pembangunan Gedung Asrama Man 1 Tulehu Maluku Tengah. *Jurnal Simetrik*, 11(1), 432–439. <https://doi.org/10.31959/js.v11i1.615>

Sayogo, D. S., & Yuli, S. B. C. (2018). Critical success factors of open government and open data at local government level in Indonesia. *International Journal of Electronic Government Research*, 14(2), 28–43. <https://doi.org/10.4018/IJEGR.2018040103>

Schmidhuber, L. ... Krabina, B. (2022). *Trust in public performance information: The effect of data accessibility and data source.*

Sentanu, I. G. E. P. S., & Yustiari, S. H. (2024). *Mengelola Kolaborasi Stakeholder Dalam Pelayanan Publik* (p. 1). https://books.google.com/books?hl=en&lr=&id=pV8QEQAQBAJ&oi=fnd&pg=PA1&dq=pelayanan+publik&ots=PP30BB_46T&sig=cprauYr1w39TFGIKAu6OYI0GBvE

Setiawan, A. ... Angelia, E. (2020). Information Quality - What Get Measured Get Managed (Literature Review on Information Quality). *Journal of Accounting and Business Studies*, 3(2), 61–78. <https://doi.org/10.61769/jabs.v3i2.317>

Shaifudin, A. (2017). *MANAJEMEN STRATEGI BAITUL MAAL WA TAMWIL SINAR AMANAH BOYOLANGU TULUNGAGUNG DALAM MENINGKATKAN KUALITAS PELAYANAN*. 18.

Sivathanu, B. (2018). *An Empirical Study of Cloud-Based E-Governance Services Adoption in India*. 14(1), 86–107. <https://doi.org/10.4018/IJEGR.2018010105>

Sonia Cipta Wahyurini, & Trianasari, N. (2020). Analisis Pengaruh Label Halal Dan Harga Terhadap Keputusan Pembelian Kosmetik Wardah. *Jurnal Mitra Manajemen*, 4(1), 39–50. <https://doi.org/10.52160/ejmm.v4i1.321>

- Sugiyono. (2020). *Metodologi Penelitian Kuantitatif, Kualitatif dan R & D.*
- Suherman, A. (2022). Manajemen Strategi. In *Insan Cendekia Mandiri* (Issue 1).
- Syahputri, A. Z. ... Syafitri, R. (2023). Kerangka berfikir penelitian kuantitatif. *Tarbiyah: Jurnal Ilmu Pendidikan Dan Pengajaran*, 2(1), 160–166.
- Tanny, T. F. (2023). Dimensions of Trust: A Review of Trust in Government. *Indian Journal of Public Administration*, 69(1), 22–36. <https://doi.org/10.1177/00195561221136256>
- Tarida Sinaga, R. ... Tamba, D. (2023). PENGARUH KEPERCAYAAN, KUALITAS PRODUK, KUALITAS INFORMASI, DAN KEMUDAHAN TRANSAKSI TERHADAP KEPUTUSAN PEMBELIAN PRODUK FASHIONONLINE DI MEDAN MELALUI APLIKASI SHOPEE (Studi Kasus : Mahasiswa Fakultas Ekonomi dan Bisnis Prodi Manajemen Unika Santo Thomas). *Kumpulan Karya Ilmiah Manajemen*, 2(2), 221–235.
- Tewuh, G. F. (2022). *PENGARUH INTERNET ADDICTION TERHADAP MOTIVASI BELAJAR SISWA SMK BINA WISATA LEMBANG (Survey Pada Mata Pelajaran Prakarya dan Kewirausahaan kelas XI Program Keahlian Administrasi Perkantoran Semester Ganjil Tahun Ajaran 2021-2022).*
- United Nations. (2024). EGOVKB / United Nations. <https://publicadministration.un.org/egovkb/en-us/Data-Center>
- Utomo, L. T. ... Sisharini, N. (2017). Pengaruh Kualitas Sistem, Kualitas Informasi, Kualitas Layanan, Terhadap Kepuasan Pengguna Sistem Informasi Akademik Universitas Merdeka Malang. *Jurnal Teknologi Dan Manajemen Informatika*, 3(2). <https://doi.org/10.26905/jtmi.v3i2.1425>
- Venkatesh, V. (2022). Adoption and use of AI tools: a research agenda grounded in UTAUT. *Annals of Operations Research*, 308(1–2), 641–652. <https://doi.org/10.1007/s10479-020-03918-9>

- Venkatesh, V. ... Davis, F. D. (2003). User acceptance of information technology: Toward a unified view. *MIS Quarterly: Management Information Systems*, 27(3), 425–478. <https://doi.org/10.2307/30036540>
- Venkatesh, V. ... Xu, X. (2016). Unified theory of acceptance and use of technology: A synthesis and the road ahead. *Journal of the Association for Information Systems*, 17(5), 328–376. <https://doi.org/10.17705/1jais.00428>
- VMH Goesman, E. (2016). *Strategi Penerapan E-Government Dalam Rangka Meningkatkan Pelayanan Publik Melalui E-Complaint*. pp 1-143. <http://repository.ub.ac.id/118084/>http://repository.ub.ac.id/118084/1/STRATEGI_PENERAPAN_E.pdf
- Williams, M. D. ... Dwivedi, Y. K. (2015). The unified theory of acceptance and use of technology (UTAUT): A literature review. *Journal of Enterprise Information Management*, 28(3), 443–448. <https://doi.org/10.1108/JEIM-09-2014-0088>
- Witvliet, C. V. O. ... Hayden, A. N. (2023). Accountability: Construct definition and measurement of a virtue vital to flourishing. *Journal of Positive Psychology*, 18(5), 660–673. <https://doi.org/10.1080/17439760.2022.2109203>
- Wong, D. (2017). the Influence of Ability, Benevolence and Integrity on Trust, and Its Implications on E-Commerce Customer Participation: Case Study of E-Commerce Customers At Ubm (Pengaruh Ability, Benevolence Dan Integrity Terhadap Trust, Serta Implikasinya Terhadap Par. *Jurnal Riset Manajemen Dan Bisnis (JRMB) Fakultas Ekonomi UNIAT*, 2(2), 155–168. www.internetworkstars.com/stat3.htm
- World Bank. (2016). *Enhancing Government Effectiveness and Transparency: The Fight Against Corruption*. <https://www.worldbank.org/en/topic/governance/publication/enhancing-government-effectiveness-and-transparency-the-fight-against-corruption>

Yam, J. H., & Taufik, R. (2021). *Hipotesis Penelitian Kuantitatif. Perspektif: Jurnal Ilmu Administrasi*. 3(2), 96–102.

Yatminiwati, M. (2019). Manajemen Strategi Buku Ajar Perkuliahan Bagi Mahasiswa. In *Widya Gama Press*.

Zachrisson, A. ... Eckerberg, K. (2018). *When Public Officers Take the Lead in Collaborative Governance : To Confirm , Consult , Facilitate or Negotiate ?* 22(4), 21–44.