

DAFTAR TABEL

Tabel 1.1 kriteria UMKM	22
Tabel 2.1 Process Reference Model	36
Tabel 2.2 Proses Hierarki Model SCOR	39
Tabel 2.3 Konsep Teori SCOR dan KPI Perusahaan	43
Tabel 2.4 Penelitian Terdahulu	48
Tabel 3.1 Operasional Variabel	57
Tabel 4.1 Identifikasi Key Performance Indicator Proses Plan.....	71
Tabel 4.2 Identifikasi Key Performance Indicator Proses Source.....	73
Tabel 4.3 Identifikasi Key Performance Indicator Proses Make.....	74
Tabel 4.4 Identifikasi Key Performance Indicator Proses Deliver.....	76
Tabel 4.5 Identifikasi Key Performance Indicator Proses Return.....	77
Tabel 4.6 Spesifikasi Key Performance Indicator	79
Tabel 4.7 Pembobotan Key Performance Indicator	81
Tabel 4.8 Kinerja Aktual 2019 Key Performance Indicator.....	85