

DAFTAR ISI

LEMBAR PERSETUJUAN PEMBIMBING	iii
HALAMAN PENETAPAN PENGUJI	iv
HALAMAN PERNYATAAN KEASLIAN TUGAS AKHIR.....	v
KATA PENGANTAR.....	vi
DAFTAR ISI	viii
DAFTAR TABEL.....	xii
DAFTAR GAMBAR	xv
DAFTAR LAMPIRAN	xvi
DAFTAR SINGKATAN	xvii
ABSTRAK	xviii
<i>ABSTRACT</i>	xix
BAB I PENDAHULUAN	20
1.1 Latar Belakang Masalah	20
1.2 Rumusan Masalah	23
1.3 Pertanyaan Penelitian	24
1.4 Batasan Masalah.....	24
1.5 Tujuan Penelitian.....	24
1.6 Manfaat Penelitian.....	25
BAB II TINJAUAN PUSTAKA	26
2.1 Penelitian Sebelumnya	26
2.2 Landasan Teori	34
2.2.1 Optimalisasi	35
2.2.2 Tata Kelola	35

2.2.3	Teknologi Informasi	35
2.2.4	Tata Kelola Teknologi Informasi.....	36
2.2.5	COBIT	38
2.2.6	COBIT 2019	39
2.2.7	<i>Core Model</i> COBIT 2019	42
2.2.8	Prinsip – Prinsip COBIT 2019	43
2.2.9	EGIT COBIT 2019	45
2.2.10	<i>Design Factor</i> COBIT 2019.....	46
2.2.11	Teknik Kualitatif	59
2.2.12	Konsep <i>Design Science</i> Research	60
2.2.13	<i>Design Toolkit</i> COBIT 2019	61
2.2.14	Raci	61
2.2.15	<i>Capability Level</i>	63
2.2.16	Skala Guttman.....	67
2.2.17	Gap Analisis	68
2.2.18	Rumah Sakit.....	68
BAB III METODOLOGI PENELITIAN.....		70
3.1	Subjek dan Objek Penelitian	70
3.2	Alat dan Bahan Penelitian	70
3.3	Pengumpulan Data	70
3.4	<i>Design Science Research</i>	71
3.5	Variable Pengembangan Instrumen	74
3.6	Metode Analisis Data	76
3.7	Diagram Alir Penelitian.....	77
BAB IV PEMBAHASAN DAN HASIL PENELITIAN		83

4.1	Profil Rumah Sakit Ibu dan Anak Ummu Hanni.....	84
4.1.1	Latar Belakang	84
4.1.2	Visi Rumah Sakit Ibu dan Anak Ummu Hanni	84
4.1.3	Misi Rumah Sakit Ibu dan Anak Ummu Hanni	84
4.1.4	Struktur Organisasi.....	85
4.2	Mengidentifikasi Tujuan dan Sasaran Organisasi.....	86
4.2.1	Identifikasi Tujuan dan Sasaran Organisasi	87
4.2.2	Mengidentifikasi <i>Alignment Goals</i> COBIT 2019	89
4.2.3	<i>Alignment Goals to Governance and Management Objective</i>	91
4.3	Analisis <i>Design Factor</i>	93
4.3.1	<i>Design Factor 1 (Enterprise Strategy)</i>	94
4.3.2	<i>Design Factor 2 (Enterprise Goals)</i>	95
4.3.3	<i>Design Factor 3 (Risk Profile)</i>	97
4.3.4	<i>Design Factor 4 (I&T Related Issues)</i>	102
4.3.5	<i>Design Factor 5 (Threat Landscape)</i>	110
4.3.6	<i>Design Factor 6 (Compliance Requirements)</i>	111
4.3.7	<i>Design Factor 7 (Role of IT)</i>	113
4.3.8	<i>Design Factor 8 (Sourcing Model for IT)</i>	115
4.3.9	<i>Design Factor 9 (IT Implementation Methods)</i>	117
4.3.10	<i>Design Factor 10 (Technology Adoption Strategy)</i>	120
4.4	Menentukan Prioritas <i>Design Factor</i>	122
4.5	Penentuan RACI COBIT 2019	123
4.5.1	APO 12 – <i>Managed Risk</i>	124
4.5.2	BAI02— <i>Managed Requirements Definition</i>	125
4.5.3	BAI03 - <i>Managed Solutions Identification & Build</i>	127

4.5.4	BAI06 - <i>Managed IT Changes</i>	130
4.5.5	BAI07 - <i>Managed IT Change Acceptance and Transitioning</i>	131
4.6	Analisis Level Kapabilitas.....	134
4.6.1	APO12 – <i>Manager Risk</i>	134
4.6.2	BAI02 - <i>Managed Requirements Definition</i>	144
4.6.3	BAI03 - <i>Managed Solutions Identification & Build</i>	153
4.6.4	BAI06 - <i>Managed IT Changes</i>	159
4.6.5	BAI07 - <i>Managed IT Change Acceptance and Transitioning</i>	169
4.7	Analisis Kesenjangan (Gap).....	175
4.8	Rekomendasi Domain Terpilih.....	176
BAB V KESIMPULAN DAN SARAN.....		181
5.1	Kesimpulan.....	181
5.2	Saran.....	183
DAFTAR PUSTAKA		184
LAMPIRAN.....		190