

## Table of Table

Table 1 Warehouse interview result .....	3
Table 2 Work Delay and Complain .....	3
Table 3 Educational Background Employee of PT XYZ .....	5
Table 4 comparation between educational background and job position competencies at PT XYZ .....	5
Table 5 Integration system .....	30
Table 6 employee educational background .....	32
Table 7 APQC Framework of PT. XYZ .....	41
Table 8 RACI Matrix Director .....	56
Table 9 RACI Matrix Sales SPV .....	62
Table 10 RACI Matrix Purchasing .....	68
Table 11 job description director .....	76
Table 12 job description Finance manager .....	80