DEDICATION

This thesis is compiled with the support of my family. I praise GOD and thanks to all who have helped, directed, and supported this work. I dedicate the work to my beloved parents YUHELDI and AYU WIDIYA YANTI.

Finally this thesis is dedicated to all informatics students in the world. I hope that this research may provide valuable contribution in Computer Science.

ACKNOWLEDGMENTS

This thesis is compiled with the effort, help, and support from both students and lecturers. I would like to express my deepest gratitude and thanks to:

- 1. God Almighty, Allah S.W.T, for His mercy and grace, enabled me to complete this research successfully.
- 2. My beloved parents, Yuheldi, A.Md.Kep., S.Hum., Ayu Widiya Yanti and my brothers and sisters, dr. Ritsa Nastafiruka, Muhammad Rakha, S.T., and brother-in-law Andi Agus Salim, S.H., LL.M. who never stop praying for me and providing extraordinary support, has enabled me to survive until now..
- 3. My mentor Dade Nurjanah, S.T., M.T., Ph.D., has guided me even outside of working hours. I got a lot of valuable knowledge from her.
- My examiners Dr. Ir. Moch. Arif Bijaksana, M.Tech., Dr. Arie Ardiyanti Suryani, S.T., M.T., and Dr. Yanti Rusmawati, who have provided suggestions and feedback on this research.
- 5. All lecturers and employees of the Faculty of Informatics, Telkom University, for their knowledge and service during my master's studies at Telkom University.
- 6. My beloved Raissa Arifah Mamunto, S.Ak. QRMO, who always provides support-motivation for working, and teaches English which helps writers easily in making reports and presentations for thesis defense.
- 7. My comrades in arms in residency, a place to complain and always provide encouragement and motivation. Thank you to Kak Ifah, Kak Trya, Saskia, Aje, Bintang, Labib, Bella and my other residency friends.
- 8. My best friends Alfian Nur Ardhi, S.Kom., Reyhan Abby Wahyu Ibrahim, S.Kom., Vita Rahmadayanti, Arreza Nandriati Fahma, who always providing support in both joy and sorrow.