

## DAFTAR GAMBAR

|   |    |
|---|----|
| Gambar III. 1 Model Konseptual .....  | 29 |
| Gambar III. 2 Sistematika Penyelesaian Masalah .....                                  | 32 |
| Gambar IV. 1 Proses Bisnis <i>Existing</i> .....                                      | 38 |
| Gambar IV. 2 Proses Bisnis <i>Targetting</i> .....                                    | 43 |
| Gambar IV. 3 <i>Emphaty map</i> .....   | 48 |
| Gambar IV. 4 <i>User Persona</i> .....  | 49 |
| Gambar IV. 5 <i>User Journey Map</i> .....  | 51 |
| Gambar IV. 6 <i>Impact Effort Matrix</i> .....  | 52 |
| Gambar IV. 7 <i>Use case diagram</i> .....  | 53 |
| Gambar IV. 8 <i>Activity Diagram</i> Registrasi .....                                 | 63 |
| Gambar IV. 9 <i>Activity Diagram Login</i> .....                                      | 64 |
| Gambar IV. 10 <i>Activity Diagram</i> Lupa Kata Sandi .....                           | 65 |
| Gambar IV. 11 <i>Activity Diagram</i> Melihat Jadwal Dokter .....                     | 66 |
| Gambar IV. 12 <i>Activity Diagram</i> Reservasi <i>Online</i> Layanan Poli Umum ..... | 67 |
| Gambar IV. 13 <i>Activity Diagram</i> Reservasi <i>Online</i> Layanan Poli Gigi ..... | 68 |
| Gambar IV. 14 <i>Activity Diagram</i> Melihat Antrean Poli Umum .....                 | 69 |
| Gambar IV. 15 <i>Activity Diagram</i> Memanggil Ambulan.....                          | 70 |
| Gambar IV. 16 <i>Activity Diagram</i> Melihat Riwayat Penggunaan Layanan .....        | 71 |
| Gambar IV. 17 <i>Activity Diagram</i> Melihat Profil .....                            | 71 |
| Gambar IV. 18 <i>Activity Diagram</i> Mengubah Profil.....                            | 72 |
| Gambar IV. 19 <i>Activity Diagram</i> Melihat Informasi RS Rujukan.....               | 73 |
| Gambar IV. 20 <i>Activity Diagram</i> Melihat Artikel Kesehatan.....                  | 73 |
| Gambar IV. 21 <i>Class Diagram</i> .....  | 74 |
| Gambar IV. 22 <i>Sequence Diagram</i> Registrasi .....                                | 75 |
| Gambar IV. 23 <i>Sequence Diagram Login</i> .....                                     | 75 |
| Gambar IV. 24 <i>Sequence Diagram</i> Lupa Kata Sandi .....                           | 76 |
| Gambar IV. 25 <i>Sequence Diagram</i> Melihat Jadwal Dokter .....                     | 76 |
| Gambar IV. 26 <i>Sequence Diagram</i> Reservasi <i>Online</i> Layanan Poli Umum ..... | 77 |
| Gambar IV. 27 <i>Sequence Diagram</i> Reservasi <i>Online</i> Layanan Poli Gigi ..... | 77 |
| Gambar IV. 28 <i>Sequence Diagram</i> Melihat Antrean Poli Umum .....                 | 78 |
| Gambar IV. 29 <i>Sequence Diagram</i> Memanggil Ambulan.....                          | 79 |

|   |     |
|---|-----|
| Gambar IV. 30 <i>Sequence Diagram</i> Riwayat Penggunaan Layanan .....  | 79  |
| Gambar IV. 31 <i>Sequence Diagram</i> Melihat Profil.....               | 80  |
| Gambar IV. 32 <i>Sequence Diagram</i> Mengubah Profil.....              | 80  |
| Gambar IV. 33 <i>Sequence Diagram</i> Melihat Informasi RS Rujukan..... | 81  |
| Gambar IV. 34 <i>Sequence Diagram</i> Melihat Artikel Kesehatan.....    | 81  |
| Gambar IV. 35 <i>Color Palette</i> .....                                | 82  |
| Gambar IV. 36 <i>Typography</i> .....                                   | 83  |
| Gambar IV. 37. <i>Shape 1 (Button)</i> .....                            | 84  |
| Gambar IV. 38 <i>Shape 2 (Icon)</i> .....                               | 84  |
| Gambar V. 1 <i>Prototyping High Fidelity</i> .....                      | 107 |
| Gambar V. 2 <i>Feedback Grid</i> .....                                  | 111 |
| Gambar V. 3 Hasil Implementasi Halaman Registrasi .....                 | 113 |
| Gambar V. 4 Hasil Implementasi Halaman <i>Login</i> .....               | 114 |
| Gambar V. 5 Hasil Implementasi Halaman Ganti Kata Sandi.....            | 114 |
| Gambar V. 6 Hasil Implementasi Halaman Beranda .....                    | 115 |
| Gambar V. 7 Hasil Implementasi Halaman Informasi Poli Umum .....        | 115 |
| Gambar V. 8 Hasil Implementasi Halaman Informasi Poli Gigi .....        | 116 |
| Gambar V. 9 Hasil Implementasi Halaman Jadwal Dokter-Semua.....         | 116 |
| Gambar V. 10 Hasil Implementasi Halaman Jadwal Dokter-Poli Umum .....   | 117 |
| Gambar V. 11 Hasil Implementasi Halaman Jadwal Dokter-Poli Gigi .....   | 117 |
| Gambar V. 12 Hasil Implementasi Halaman Ambulan .....                   | 118 |
| Gambar V. 13 Hasil Implementasi Halaman Informasi RS Rujukan .....      | 118 |
| Gambar V. 14 Hasil Implementasi Halaman Informasi Apotek .....          | 119 |
| Gambar V. 15 Hasil Implementasi Halaman Informasi UGD .....             | 119 |
| Gambar V. 16 Hasil Implementasi Halaman Artikel .....                   | 120 |
| Gambar V. 17 Hasil Implementasi Halaman Reservasi Poli Umum .....       | 120 |
| Gambar V. 18 Hasil Implementasi Halaman Reservasi Poli Gigi .....       | 121 |
| Gambar V. 19 Hasil Implementasi Halaman Riwayat-Semua.....              | 121 |
| Gambar V. 20 Hasil Implementasi Halaman Riwayat-Antre.....              | 122 |
| Gambar V. 21 Hasil Implementasi Halaman Riwayat-Mendatang.....          | 122 |
| Gambar V. 22 Hasil Implementasi Halaman Riwayat-Selesai .....           | 123 |
| Gambar V. 23 Hasil Implementasi Halaman Tanya Kami .....                | 123 |

Gambar V. 24 Hasil Implementasi Halaman Profil ..... 124