

REFERENCES

- [1] Y. Asri, W. N. Suliyanti, D. Kuswardani, and M. Fajri, "Analisis Sentimen Pelabelan Otomatis Lexicon Vader dan Klasifikasi Naive Bayes dalam menganalisis sentimen data ulasan PLN Mobile: Analisis Sentimen," *Petir*, vol. 15, no. 2, pp. 264–275, Nov. 2022.
- [2] B. Liu, *Sentiment Analysis and Opinion Mining*. Springer, 2012.
- [3] I. Afdhal et al., "Penerapan Algoritma Random Forest Untuk Analisis Sentimen Komentar Di YouTube Tentang Islamofobia," *Jurnal Nasional Komputasi dan Teknologi Informasi*, vol. 5, no. 1, 2022.
- [4] P. Karthika, R. Murugeswari, and R. Manoranjithem, "Sentiment Analysis of Social Media Network Using Random Forest Algorithm," in *2019 IEEE International Conference on Intelligent Techniques in Control, Optimization and Signal Processing (INCOS)*, 2019, pp. 1–5.
- [5] B. Baskoro, I. Susanto, and S. Khomsah, "Analisis Sentimen Pelanggan Hotel di Purwokerto Menggunakan Metode Random Forest dan TF-IDF (Studi Kasus: Ulasan Pelanggan Pada Situs TRIPADVISOR)," *INISTA*, vol. 3, no. 2, pp. 21–29, Jun. 2021.
- [6] F. A. Larasati, D. E. Ratnawati, and B. T. Hanggara, "Analisis Sentimen Ulasan Aplikasi Dana dengan Metode Random Forest," *J-PTIHK*, vol. 6, no. 9, pp. 4305–4313, Sep. 2022.
- [7] T. F. Basar, D. E. Ratnawati, and I. Arwani, "Analisis Sentimen Pengguna Twitter terhadap Pembayaran Cashless menggunakan ShopeePay dengan Algoritma Random Forest," *J-PTIHK*, vol. 6, no. 3, pp. 1426–1433, Feb. 2022.
- [8] E. Fitri, "Analisis Sentimen Terhadap Aplikasi Ruangguru Menggunakan Algoritma Naive Bayes, Random Forest Dan Support Vector Machine," *Jurnal Transformatika*, vol. 18, p. 71, Jul. 2020.
- [9] M. Pribadi, D. Manongga, H. Purnomo, I. Setyawan, and H. Hendry, "Sentiment Analysis of the PeduliLindungi on Google Play using the Random Forest Algorithm with SMOTE," Jul. 2022, pp. 115–119.
- [10] M. R. Adrian, M. P. Putra, M. H. Rafialdy, and N. A. Rakhmawati, "Perbandingan Metode Klasifikasi Random Forest dan SVM Pada Analisis Sentimen PSBB," *J. Inform. UPGRIS*, vol. 7, no. 1, Jun. 2021.
- [11] M. U. Albab, M. N. Fawaiq, and Others, "Optimization of the Stemming Technique on Text Preprocessing President 3 Periods Topic," *Jurnal Transformatika*, vol. 20, no. 2, pp. 1–12, 2023.
- [12] K. Hashim, Y. Sibaroni, and S. Prasetyowati, "The Effectiveness of the Ensemble Naive Bayes in Analyzing Review Sentiment of the Lazada Application on Google Play," Jan. 2024, pp. 1–5.
- [13] Z. Xiao, L. Wang, and J. Y. Du, "Improving the performance of sentiment classification on imbalanced datasets with transfer learning," *IEEE Access*, vol. 7, pp. 28281–28290, 2019.
- [14] A. Wardani, K. Adiwijaya, and M. Dwifabri Purbolaksono, "Sentiment Analysis on Beauty Product Review Using Modified Balanced Random Forest Method and Chi-Square," *Journal of Information System Research (JOSH)*, vol. 4, pp. 1–7, Oct. 2022.
- [15] J. A. Septian, T. M. Fachrudin, and A. Nugroho, "Analisis Sentimen Pengguna Twitter Terhadap Polemik Persepakbolaan Indonesia Menggunakan Pembobotan TF-IDF dan K-Nearest Neighbor," *INSYST*, vol. 1, no. 1, pp. 43–49, Aug. 2019.
- [16] V. Amrizal, "Penerapan metode Term Frequency Inverse Document Frequency (TF-IDF) dan Cosine Similarity pada sistem temu kembali informasi untuk mengetahui syarah hadits berbasis web (Studi Kasus: Hadits Shahih Bukhari-Muslim)," *JURNAL TEKNIK INFORMATIKA*, vol. 11, pp. 149–164, Nov. 2018.
- [17] N. Bahrawi, "Sentimen Analysis Using Random Forest Algorithm-Online Social Media Based," *JITU*, vol. 2, no. 2, pp. 29–33, Dec. 2019.
- [18] G. Sandag, "Prediksi Rating Aplikasi App Store Menggunakan Algoritma Random Forest," *CogITO Smart Journal*, vol. 6, p. 167, Dec. 2020.
- [19] Y. Nugroho and N. Emiliyawati, "Sistem Klasifikasi Variabel Tingkat Penerimaan Konsumen Terhadap Mobil Menggunakan Metode Random Forest," *Jurnal Teknik Elektro*, vol. 9, pp. 24–29, Jun. 2017.
- [20] D. Normawati and S. A. Prayogi, "Implementasi Naive Bayes Classifier Dan Confusion Matrix Pada Analisis Sentimen Berbasis Teks Pada Twitter," *J-SAKTI (Jurnal Sains Komputer Dan Informatika)*, vol. 5, no. 2, pp. 697–711, 2021.
- [21] A. Pradana and M. Hayati, "The Effect of Stemming and Removal of Stopwords on the Accuracy of Sentiment Analysis on Indonesian-Language Texts," *Kinetik: Game Technology, Information System, Computer Network, Computing, Electronics, and Control*, vol. 4, Oct. 2019.
- [22] N. Arifin, U. Enri, and N. Sulistiyowati, "Penerapan Algoritma Support Vector Machine (SVM) dengan TF-IDF N-Gram untuk Text Classification," *STRING (Satuan Tulisan Riset Dan Inovasi Teknologi)*, vol. 6, no. 2, pp. 129–136, 2021.