ABSTRACT

Quality Assurance is a critical process in software development that aims to ensure that applications meet expected quality standards before being released to end users. Currently, companies require manual testing of the BaSO (Online Letter Creation) application to ensure every feature and function of the application works as expected before being used by users. By using tools such as Microsoft Excel, you can create test cases to test and can record test results systematically, document bugs or errors found, and provide detailed feedback to the development team. Thus, manual testing plays an important role in improving the quality of applications, ensuring that the final product not only meets technical specifications but also provides a satisfactory experience for users

Keywords: manual testing, BaSO, QA, test case, bug