

DAFTAR SIMBOL DAN SINGKATAN

Singkatan/Symbol	Deskripsi	Halaman Pertama Muncul
BPI	<i>Business Process Improvement</i>	i
BPR	<i>Business Process Reengineering</i>	27
BVA	<i>Business Value Added</i>	18
NVA	<i>Non Value Added</i>	18
QRIS	<i>Quick Response Code Indonesian Standard</i>	43
RVA	<i>Real Value Added</i>	19
SDM	Sumber Daya Manusia	i
SOP	<i>Standard of Procedure</i>	4