ABSTRACT

PT TranTrack has developed a product called MyTask, which aims to assist companies and institutions in managing human resources (HR). With MyTask, the process of assigning and executing tasks becomes more structured, thereby supporting increased productivity and better work management. TranTrack decided to release a new version with a primary focus on updating the UI/UX design and enhancing and adding new features, such as EPOD and Task Types. The EPOD feature allows users to upload proof of delivery in the form of photos, while the Task Types feature enables administrators to assign specific types of tasks to employees. Administrators can choose between structured tasks, where employees must complete tasks in a predetermined order, and flexible tasks, where employees can complete tasks in any order they prefer. As a Product Manager, the author was involved in the planning and design process for the new interface developed by the UI/UX team, as well as the addition of several new features. In this role, the author engaged in intensive discussions with the UI/UX team and developers to implement the new interface and the EPOD and Task Types features. The company utilized the agile methodology in this development process.

Keywords: Product Manager, MyTask, EPOD (Electronic Proof of Delivery), Agile Methodology