

## DAFTAR ISI

ABSTRAK .....	i
<i>ABSTRACT</i> .....	ii
LEMBAR PENGESAHAN .....	iii
LEMBAR PERNYATAAN ORISINALITAS .....	iv
KATA PENGANTAR .....	v
DAFTAR ISI .....	vi
DAFTAR GAMBAR .....	ix
DAFTAR TABEL .....	x
DAFTAR LAMPIRAN .....	xii
BAB I PENDAHULUAN .....	1
I.1 Latar Belakang .....	1
I.2 Perumusan Masalah .....	4
I.3 Tujuan Penelitian .....	4
I.4 Batasan Penelitian .....	5
I.5 Manfaat Penelitian .....	5
I.6 Sistematika Penulisan .....	5
BAB II TINJAUAN PUSTAKA .....	7
II.1 Tata Kelola Teknologi Informasi .....	7
II.2 Manajemen Risiko .....	7
II.3 Perbandingan Kerangka Kerja .....	9
II.4 COBIT 2019 .....	10
II.4.1 <i>Implementation Roadmap</i> .....	11
II.4.2 <i>Design Factor</i> .....	13
II.4.3 <i>Focus Area</i> .....	15

II.4.4 <i>Capability Level</i> .....	16
II.5 Domain COBIT 2019 .....	17
II.5.1 EDM03 .....	17
II.5.2 APO12.....	18
II.6 Penelitian Terdahulu .....	19
BAB III METODOLOGI PENELITIAN.....	21
III.1 Model Koseptual .....	21
III.2 Sistematika Penyclasaan Masalah .....	25
III.3 Pengumpulan Data .....	26
III.4 Teknik Pengumpulan Data .....	27
III.5 Analisis Data .....	28
II.5.1 Teknik Prioritas <i>Design Factor</i> .....	29
III.5.2 <i>Capability Assessment</i> .....	29
III.5.3 Perhitungan <i>Capability Level Assessment</i> .....	30
III.5.4 <i>Gap Analysis and Potential Improvement</i> .....	31
III.5.5 <i>Risk Matrix</i> .....	31
III.5.5 <i>Roadmap Implementation</i> .....	32
III.6 Evaluasi Hasil Penellitian.....	32
III.6.1 Uji Validitas .....	32
III.6.2 Uji Akurasi.....	33
BAB IV ANALISIS DATA .....	34
IV.1 Fase 1 - <i>Recognise Need to Act</i> .....	34
IV.2 Fase 2 - <i>Asses Current State</i> .....	34
IV.2.1 Hasil <i>Capability Assessment</i> .....	35
IV.3 Fase 3 - <i>Define Target State</i> .....	36
IV.3.1 COBIT 2019 <i>Design Factor</i> .....	36

IV.3.2 Hasil <i>Design Factor</i> .....	48
IV.3.3 <i>GAP Analysis</i> .....	49
BAB V Rekomendasi dan Perancangan.....	52
V.1 Fase 4 - <i>Build Improvement</i> .....	52
V.2 <i>Potential Improvement</i> .....	52
V.3 <i>Risk Matrix</i> .....	58
V.3.1 Analisis Risiko.....	59
V.4 <i>Detailing Improvement</i> .....	61
V.4.1 <i>People Aspect</i> .....	62
V.4.2 <i>Process Aspect</i> .....	64
V.4.3 <i>Technology Aspect</i> .....	95
V.5 <i>Roadmap</i> - Rencana Implementasi Rekomendasi .....	97
BAB VI KESIMPULAN DAN SARAN .....	102
VI.1 Kesimpulan .....	102
VI.2 Saran.....	103
Daftar Pustaka .....	104
Lampiran .....	106