

## DAFTAR TABEL

Tabel 1.1 Daftar Sertifikat Tanah Elektronik (Sertel).....	13
Tabel 2.1 Tahapan Design Thinking.....	21
Tabel 2.2 Literature Review .....	30
Tabel 3.1 Karakteristik Penelitian.....	47
Tabel 3.2 Customer Journey Mapping.....	58
Tabel 3.3 Jobs To Be Done.....	58
Tabel 3.4 Point of View (POV) .....	59
Tabel 3.5 Tabel 2x2 Matrix.....	60
Tabel 3.6 Ideation Session.....	61
Tabel 3.7 Minimum Viable Product (MVP) .....	62
Tabel 3.8 Kriteria Narasumber .....	65
Tabel 3.9 Sumber Data .....	67
Tabel 3.10 Draft Wawancara Tahap Empathize.....	53
Tabel 3.11 Uji Validitas .....	69
Tabel 4.1 Profil Narasumber .....	74
Tabel 4.2 Timeline Kegiatan Penelitian .....	75
Tabel 4.3 Hasil Wawancara Narasumber 1 (Nurrahman/N1) .....	78
Tabel 4.4 Hasil Wawancara Narasumber Dudi Ramdhani/N2.....	79
Tabel 4.5 Hasil Wawancara Narasumber Dani Pin/N2.....	80
Tabel 4.6 Hasil Wawancara Narasumber Maulana Abdurrahman/N2.....	86
Tabel 4.7 Hasil Wawancara Rachmat Ariyantho/N2 .....	87
Tabel 4.8 Hasil Wawancara Arief Rahman/N2.....	88
Tabel 4.9 Hasil Wawancara Wildan Kriswanto/N2 .....	89
Tabel 4.10 Hasil Wawancara Narasumber Indra Gunawan/N2 .....	91
Tabel 4.11 Kesimpulan Hasil Wawancara .....	93
Tabel 4.12 User Journey Map Calon Pengguna Sertel (N2) .....	102
Tabel 4.13 Job To Be Done Calon Pengguna Sertel (N2).....	106
Tabel 4.14 Hasil Brainstorming Tahap Define.....	107
Tabel 4.15 Tingkat Prioritas Masalah .....	109
Tabel 4.16 Point Of View.....	110
Tabel 4.17 Proses Pengumpulan Ide .....	111

Tabel 4.18 Hasil Brainstorming Ide .....	113
Tabel 4.19 Tingkat Prioritas Ide .....	114
Tabel 4.20 Tabel 2x2 Matrix .....	115
Tabel 4.21 Ideation Session.....	117
Tabel 4.22 Minimum Viable Product (MVP).....	119
Tabel 4.23 Hasil Wawancara Tahap Test.....	122
Tabel 4.24 Hasil Test.....	124
Tabel 4.25 Uji Triangulasi Pada Tahap Emphatize.....	126
Tabel 4.26 Uji Triangulasi Tahap Define.....	129
Tabel 4.27 Uji Triangulasi Tahap Ideate.....	130
Tabel 4.28 Uji Triangulasi Tahap Test.....	131
Tabel 4.29 Output Design Thinking Dalam Penelitian .....	133