INTERIOR REDESIGN OF LE DIAN HOTEL & COTTAGES IN SERANG CITY WITH A BUSINESS ACTIVITY

APPROACH

ABSTRACT

Le Dian Hotel & Cottages, a 4-star business hotel in Serang City managed by PT

Serang Asri Hotel, experienced several problems that affected the effectiveness and

comfort of guests' business activities. The hotel, despite having facilities equivalent to

a 5-star hotel since its establishment in 1993, faces obstacles such as lack of furniture

organization, noise, and lighting that is not up to standard. Observations indicated the

need for rejuvenation of facilities and interior elements to support business guest

productivity. A redesign with reference to the Minister of Tourism and Creative

Economy Regulation No. PM.53/HM.001/MPEK/2013 is proposed to improve space

circulation, comfort, and meet MICE needs. With this redesign, it is expected that Le

Dian Hotel & Cottages can improve its image and attractiveness, and support the

organization of national and international scale activities.

Keywords: Le Dian Hotel & Cottages, Business Activities, Serang City