

DAFTAR TABEL

Tabel 2.1 Penelitian Terdahulu.....	18
Tabel 3.1 Jenis Penelitian	31
Tabel 3.2 Variabel Operasional <i>Service Quality</i>	34
Tabel 3.3 Hasil Uji Validitas	40
Tabel 3.4 Hasil Uji Reliabilitas	41