

Abstract

The researcher created the IGracias prototype based on the evaluation of students and lecturers at Telkom University Surabaya. On the Telkom University Surabaya campus, there is an IGracias website that is used for students and lecturers. The IGracias website is a service website for Telkom University Surabaya students in the academic scope that contains academic information, consisting of course schedules, student grades, administrative bills and campus information. As for the appearance or features that are less or ineffective, recommendations will be given for the design of the IGracias Telkom University Surabaya website. This study aims to stimulate satisfaction in designing the iGracias Telkom University Surabaya website as an academic and administrative service platform. The research methodology includes data collection through surveys aimed at students and lecturer interviews. The results showed that students experienced a significant increase in all measured variables, with an average satisfaction increase from 69% to 83%. The evaluation from the lecturers also gave positive results with 95% of them being satisfied with the results achieved through the use of Igracias

Keywords: IGracias; ISO 25010; Website.