

## **ABSTRACT**

*This research aims to find out how the role of interpersonal communication in the Telkom University Choir underlies the success of this organization in achieving achievements on a national to international scale, influenced by several factors, one of which is interpersonal communication built by fellow members to create a good work environment. The theory in this research uses the theory of interpersonal communication functions. The research method in this study is a qualitative method with a descriptive approach. The data collection technique used for primary sources is interviews, and for secondary sources using journals, books and other references. The results of this research are that one of the functions of interpersonal communication which plays a very important role in the sustainability of the organization is the decision making function because of efforts to communicate with each other interpersonally. In the social function there are several aspects that are not fulfilled, this is due to a mismatch in the roles of the organizational structure carried out by each member, causing overlapping communication roles in the Telkom University Choir.*

**Keywords:** *Interpersonal communication, Telkom University Choir; BEPSM, Role*