

ACKNOWLEDGEMENT

With all praise and gratitude for the presence of God, the writer was able to complete the thesis with the title “**Customer Adoption of Chat GPT for Web Development and Programming Assistance in Zimbabwe Tech Industry**” The purpose of writing this thesis is to fulfill one of the graduation requirements for the Master in Management Study Program Faculty of Economics and Business, Telkom University Bandung.

I have greatly benefited from the guidance of my report supervisors, Prof. Indrawati, M.M., Ph.D., and Sri Widiyanesti, S.T., M.M., Ph.D. Their constant inspiration, motivation, and encouragement were instrumental in completing this report. I sincerely thank them for driving me to explore and acquire new knowledge in the field of management.

I am also deeply grateful to my loving family, friends, and others who have provided unwavering support throughout my academic journey. I am honored to have you in my life and appreciate the financial, emotional, and material assistance you have given me. I salute each of you. God bless you all.

Bandung, 15 June 2024



Alexander Sibanda