

DAFTAR PUSTAKA

- Abas, M. K. M., Yahaya, R. A., Din, M. S. F. (2019). *Digital Literacy and Its Relationship with Employee Performance in the 4IR*. *Journal of International Business, Economics and Entrepreneurship*. Vol. 4 (2). Page 29-37.
- Addae, H., dan Wang, X. (2006). *Stress at work: Linear and curvilinear effects of psychological-, job-, and organization-related factors: An exploratory study of trinidad and tobago*. *International Journal of Stress Management*, 13, 476–493.
<http://dx.doi.org/10.1037/1072-5245.13.4.476>
- Afandi (2018). *Manajemen Sumber Daya Manusia (Teori, Konsep dan Indikator)*. Yogyakarta: Nusa Media.
- Allen, D. (2001). *Getting Things Done: The Art of Stress-Free Productivity*. Penguin Books.
- Alzena, B. A., Sary, F. P. (2023). *The Effect of Education and Job Training on Employee Performance*. *SEIKO : Journal of Management dan Business*, Vol 6, No 2 (2023)
- Arikunto, S. (2011). *Prosedur Penelitian: Suatu Pendekatan Praktik*. Edisi 7. Jakarta: PT. Rineka Cipta.
- Armstrong, M (2006). *A Handbook of Human Resource Management Practice Edition*. London: Kogan Page
- Asno, S., Sary, F. P. (2023). *Autocratic Leadership Style and Organizational Change on Performance During Pandemic*. *Trikonomika*. Volume 22, No. 1, June 2023, Page. 1-9. ISSN 1411-514X (print) / ISSN 2355-7737 (online). DOI: 10.23969/trikonomika.v22i1.5223
- Banerjee, S. dan Mehta, P (2016). *Determining the Antecedents of Job Stress and Their Impact on Job Performance: A Study Among Faculty Members*. *IUP Journal of Organizational Behavior*. Vol. 15, Iss. 2, April 2016. Page 7-24.

- Bataineh, K. A. (2019). *Impact of work-life balance, happiness at work, on employee performance*. *International Business Research*, 12(2), 99-112.
- Banerjee, S. dan Mehta, P. (2016). *Determining the Antecedents of Job Stress and Their Impact on Job Performance: A Study Among Faculty Members*; *IUP Journal of Organizational Behavior*. Hyderabad Vol. 15, Iss. 2, (Apr 2016): 7-24.
- Belcourt, M., dan McBey, K. (2016). *Strategic Human Resources Planning* (7th ed.). Nelson Education.
- Cieślak, D., dan Malinowski, A. (2021). *The Role of Digital Platforms in Enhancing Customer Experience: A Literature Review*. *Journal of Business Research*, 130, 829–848. DOI: 10.1016/j.jbusres.2021.06.027
- Covey, S. R. (1989). *The 7 Habits of Highly Effective People*. New York: Simon dan Schuster.
- Da Silva, F. C., da Rocha, A. R. C., dan Meirelles, F. S. (2020). *A Systematic Review of IT Complexity Management*. *Information and Software Technology*, 118, 106214. <https://doi.org/10.1016/j.infsof.2019.106214>
- Ehsan, M. (2019). *The Impact of Work Stress on Employee Performance: Based in Banking Sector of Faisalabad, Pakistan*; *European Journal of Business and Management*. DOI: 10.7176/ejbm/11-1-04.
- Erawati, K. N., Sitiari, N. W. dan Indiani, N. L. P. (2019). *The Effect of Stress and Working Environment on Employee Performance through Motivation Mediation: A Case Study on International Restaurant in Badung Bali*; *Jurnal Ekonomi dan Bisnis Jagaditha*. Volume 6, Nomor 1, 2019, pp. 22-30; EISSN 2579- 8162; ISSN 2355-4150.
- Fauzi, F., Antoni, D., dan Suwarni, E. (2020). *Women entrepreneurship in the developing country: The effects of financial and digital literacy on SMEs' growth*. *Journal of Governance and Regulation*, 9(4), 106-115. <https://doi.org/10.22495/jgrv9i4art9>
- Fauzan, S. M., Sary, F. P. (2020). *Pengaruh Kompensasi Terhadap Kinerja Karyawan(Studi Kasus Pada Bank BJB Cabang Utama Bandung)*. JMM Daring Vol. 4, No. 6, 928-937.

- Febriyana, W., Sary, F. P., (2015). *Pengaruh Kepuasan Kerja Terhadap Kinerja Karyawan PT. Kabepe Chakra 2015. E-Proceeding of Management*. Vol.2, No.3 Desember 2015.
- George, J. M., dan Jones, G. R. (2011). *Understanding and Managing Organizational Behavior* (6th Edition). New Jersey: Pearson Prentice Hall.
- Ghozali, I. (2014). *Aplikasi Analisis Multivariate Dengan Program IBM SPSS 19*. Cetakan 9. Semarang: Badan Penerbit Universitas Diponegoro.
- Glazer, S., dan Kruse, B. (2008). *The role of organizational commitment in occupational stress models. International Journal of Stress Management*, 15, 329–344. <http://dx.doi.org/10.1037/a0013135>
- Hague C. and Payton S. (2010). *Digital Literacy Across the Curriculum*. Futurelab. Retrieved from: nfer.ac.uk
- Hamdyani, S., Syarifuddin, A., Nurhani. (2022). *Employee Performance and The Influence of Leadership Style and Compensation*. *Jurnal Manajemen Bisnis*, Vol. 10, No.1, 1-10.
- Haryati, E., Suharyanto, A. (2019). *The Effect of Work Environment and Work Stress on Employee Performance at PT Aneka Gas Industri Tbk; International Conference on Social Sciences and Interdisciplinary Studies (formerly ICCSSIS)*. ICCSIS 2019; 24-25 October 2019. DOI: 10.4108/eai.24- 10-2019.2290609
- Hasibuan, M. S. P. (2018). *Manajemen Sumber Daya Manusia* (Cetakan ke-14). Jakarta: Bumi Aksara.
- Hermawati, Y. A. dan Mas'ud, M. H. (2020). *The Analysis of Workload and Work Environment on Nurse Performance with Job Stress as Mediation Variable*. *Journal of Socioeconomics and Development*. Vol 3, No 1, April 2020, 37 – 46. DOI: 10.31328/jsed.v3i1.1326
- Hsieh, T. (2004). *The Relationship Between Employees' Personal Work Standards and Perceived Work Stress*. *International Journal of Stress Management*, 11, 177–187.
- Hsieh, Y. C., dan Chen, J. (2020). *An Empirical Study of User Resistance on Information System Continuance Intention: The Moderating Role of*

- Satisfaction and Feedback Seeking. Information dan Management*, 57(1), 103405. <https://doi.org/10.1016/j.im.2019.103405>
- Indrawati (2015). *Metode Penelitian Manajemen dan Bisnis Konvergensi Teknologi Komunikasi dan Informasi*. Bandung: Aditama.
- Indriantoro, N. dan Supomo, B. (2018). *Metodologi Penelitian Bisnis*. Yogyakarta: Andi Offset.
- Jamal, M. (2007). *Job stress and job performance controversy revisited: An empirical examination in two countries*. *International Journal of Stress Management*, 14, 175–187. <http://dx.doi.org/10.1037/1072-5245.14.2.175>
- Jamal, M., dan Baba, V. V. (1992). *Shiftwork and department- type related to job stress, work attitudes and behavioral intentions: A study of nurses*. *Journal of Organizational Behavior*, 13, 449–464. [http://dx.doi.org/10.1002/\(ISSN\)1099-1379](http://dx.doi.org/10.1002/(ISSN)1099-1379)
- Jamal, M., dan Baba, V. V. (2000). *Job stress and burnout among Canadian managers and nurses: An empirical examination*. *Canadian Journal of Public Health*, 91, 454–458.
- Jang, M., Aavakare, M., Nikou, S., Kim, S. (2021). “*The impact of literacy on intention to use digital technology for learning: A comparative study of Korea and Finland*.” *Telecommunications Policy*, Elsevier, vol. 45(7).
- Karim, K. (2022). *The Effect of Work Stress on Employee Performance*. *Asean International Journal of Business*, 1(1), 24–33. <https://doi.org/10.54099/aijb.v1i1.68>
- Lei, H., Xiong, Y., Chiu, M. M., Zhang, J., dan Cai, Z. (2021). *The Relationship Between ICT Literacy and Academic Achievement among Students: A meta-analysis*. *Children and Youth Services Review*, 127, 106123.
- Li, L, Ai, H., Gao, L., Zhou, H., Liu, X., Zhang, Z., Sun, T., dan Fan, L. (2018). *Moderating effects of coping on work stress and job performance for nurses in tertiary hospitals: a cross-sectional survey in China*. *BMC Health Services Research*. DOI 10.1186/s12913-017-2348-3
- Luthans, F. (2006). *Perilaku Organisasi (Edisi 10)*. Yogyakarta: Andi.

- Mandala, I. G. N. A. dan Astika, I. B. P. (2019). *Effect of Work Environment, Quality of System and Work Culture on Satisfaction of Accounting Information System User; International Research Journal of Management, IT dan Social Sciences*. Vol. 6 No. 4, July 2019, pages: 37-43. ISSN: 2395-7492. DOI: 10.21744/irjmis.v6n4.633
- Mangkunegara, A. A. A. P. (2021). *Manajemen Sumber Daya Manusia Perusahaan* (Cetakan 15). Bandung: Remaja Rosdakarya.
- Massie, R. N. (2016). *Pengaruh Stres Kerja Terhadap Kinerja Karyawan Pada Kantor Pengelola IT Center Manado*. *Jurnal Administrasi Bisnis (JAB)*, Vol. 31 No.1, Hal 9-15.
- Mondy, R. W. (2008). *Manajemen Sumber Daya Manusia* (Edisi 10). Jakarta: Erlangga.
- Naufal, H. A. (2021). *Literasi Digital. Perspektif*, 1(2), 195–202. <https://doi.org/10.53947/perspekt.v1i2.32>
- Nanda, A., Soelton, M., Luiza, S., Saratian, E. T. P. (2019). *The Effect of Psychological Work Environment and Work Loads on Turnover Interest, Work Stress as an Intervening Variable*. *International Conference on Management, Economics and Business (ICMEB 2019)*. Vol 120.
- Nikou, S., De Reuver, M., Kanafi, M.M. (2022). *Workplace Literacy Skills—How Information and Digital Literacy Affect Adoption of Digital Technology*. *Journal of Documentation*, Vol. 78 No. 7, 2022 pp. 371-391 Retrieved from Emerald Publishing Limited. DOI: 10.1108/JD-12-2021-0241.
- Pandoyo, S. (2018). *Metodologi Penelitian Keuangan dan Bisnis*. Jakarta: In Media.
- Parker, D., dan DeCotiis, T. (1983). *Organizational determinants of job stress. Organizational Behavior and Human Performance*, 32, 160–177. DOI: 10.1016/0030-5073(83)90145-9
- Prasetya, A., Khairunnisa, H., Aziz, A. (2020). *The Effect of Work Stress and Burnout on Job Satisfaction and Employee Performance; International Conference on Public and Business Administration (AICoBPA 2020)*. DOI: 10.2991/aebmr.k.210928.016.

- Puspasari, H., Puspita, W. (2022). *Uji validitas dan reliabilitas instrumen penelitian tingkat pengetahuan dan sikap mahasiswa terhadap pemilihan suplemen kesehatan dalam menghadapi covid-19*. *Jurnal Kesehatan Poltekkes Tanjung Karang*. 13(1). 65-71.
- Putra, I.N.B.C., Sihombing, I.H., Darmaputra, E.P. (2020). *The Effect of Work Stress on Front Office Employees Performance: A Case Study at Inaya Putri Bali Hotel*. *Business and Management Research*. 160. DOI: 10.2991/aebmr.k.201222.041
- Putri, V. S., Sary, F. P. (2020). *Pengaruh Stres Terhadap Kinerja Karyawan (Studi Pada PT Lestari Busana Anggun Mahkota Di Bagian Produksi)*. *JMM Daring* Vol. 4, No. 2. 195-205.
- Riana, I. G., Wiagustini, N. L. P., Dwijayanti, K. I. dan Rihayana, I. G. (2018). *Managing Work-Family Conflict and Work Stress through Job Satisfaction and Its Impact on Employee Performance*; *Jurnal Teknik Industri*; Vol. 20, No. 2; December 2018; DOI 10.9744; ISSN 1411-2485
- Riduwan, Kuncoro, E. A. (2017). *Cara Menggunakan dan Memakai Path Analysis (Analisis Jalur)*. Bandung: Alfabeta.
- Rivai, V., Sagala, E. J. (2009). *Manajemen Sumber Daya Manusia Untuk Perusahaan*. Jakarta: Rajagrafindo Persada.
- Robbins, S. P., dan Coulter, M. (2019). *Management* (14th Ed). London: Pearson.
- Robbins, S. P., dan Judge, T. A. (2017). *Organizational Behaviour (16th Edition)*. Jakarta: Salemba Empat.
- Rochaeti, E., Tresnati, R., Latief, A. M. (2019). *Metodologi Penelitian Bisnis: Dengan Aplikasi SPSS (1st Ed)*. Bogor: Mitra Wacana Media.
- Samsuddin, H. (2018). *Kinerja Karyawan*. Sidoarjo: Indomedia Pustaka.
- Sariwulan, T., Suparno, S., Disman, D., Ahman, E., dan Suwatno, S. (2020). *Entrepreneurial Performance: The Role of Literacy and Skills*. *Journal of Asian Finance, Economics and Business*, 7(11), 269–280. DOI: 10.13106/jafeb.2020.vol7.no11.269
- Sary, F. P., Dudija, N., dan Moslem, M. (2023). *Do Digital Competency and Self-Leadership Influence Teachers' Innovative Work Behavior?* *Eurasian*

Journal of Educational Research, 12(3), 1449. DOI: 10.12973/eu-jer.12.3.1449

- Sary, F. P., Hayat, Z. R. (2023). *Pengaruh Kompetensi Karyawan, Disiplin Kerja Dan Motivasi Kerja Terhadap Kinerja Karyawan di PDAM Kabupaten Indramayu*. *Journal of Economic, Bussines and Accounting (COSTING)*. Vol 7 No 1.
- Sedarmayanti (2017). *Manajemen Sumber Daya Manusia, Reformasi Birokrasi dan Manajemen Pegawai Negeri Sipil*. Bandung: Refika Aditama.
- Sekaran, U. (2006). *Metode Penelitian Bisnis*. Jakarta: Salemba Empat.
- Shukla, A., Srivastava, R., dan Eldridge, D. (2016). *Development of short questionnaire to measure an extended set of role expectation conflict, coworker support and work-life balance: The new job stress scale*. *Cogent Business & Management*, 3(1), 1-19. DOI: 10.1080/23311975.2015.1134034
- Soomro, A. A., Breitenecker, R. J., dan Shah, S. A. M. (2018). *Relation of work-life balance, work-family conflict, and family-work conflict with the employee performance-moderating role of job satisfaction*. *South Asian Journal of Business Studies*.
- Sopiah (2018). *Perilaku Organisasi*. Yogyakarta: Andi Offset.
- Sudiana, K., Hendayani, R. (2020). *Performance Management Practices in Science Technology Parks: Case Study of Bandung Techno Park*. *Jurnal Manajemen Indonesia*. Vol 20 No 1 (2020). DOI: 10.25124/jmi.v20i1.2797
- Sugiarto (2017). *Metodologi Penelitian Bisnis*. Yogyakarta: Andi.
- Sugiyono (2020). *Metode Penelitian Kuantitatif, Kualitatif, dan R dan D*. Bandung: Penerbit Alfabeta.
- Sule, E. T., dan Priansa., D. J. (2018). *Kepemimpinan dan Perilaku Organisasi (Membangun Organisasi Unggul di Era Perubahan)*. Bandung: PT. Refika Aditama.
- Sunyoto, D. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: PT. Buku Seru.

- Surya, Y., dan Fauziah, S. (2018). *The Influence of Time Management Training and Job Satisfaction on Employee Performance: A Case Study at the Department of Public Works and Spatial Planning, Bone Bolango Regency, Gorontalo Province*. *International Journal of Science and Research*, 9(2), 760–766.
- Suryani, K., N. dan John, F. (2019). *Manajemen Sumber Daya Manusia (Tinjauan Praktis Aplikatif)*. Bali: Nilacakra.
- Thamrin, M dan Riyanto, S (2017). *The Effect of Work Motivation, Work Environment, and Work Life Balance on Employee Performance at PT. AngkasaPura I (Persero) Sultan Aji Muhammad Sulaiman Sepinggan Airport Balikpapan*. *IOSR Journal of Dental and Medical Sciences (IOSR-JDMS)*; e-ISSN: 2279- 0853; ISSN: 2279-0861. Volume 19 PP 40-47.
- Vijayan, M. (2017). *Impact of job stress on employees job performance in Aavin Coimbatore*. *Journal of Organisation & Human Behaviour*, 6(3), 20-29.
- Wartono, T. (2017). *Pengaruh Stres Kerja Terhadap Kinerja Karyawan (Studi Pada Karyawan Majalah Mother and Baby)*. Jurnal Ilmiah Prodi Manajemen Universitas Pamulang, Vol.4, No.2., 41-55. Retrieved from core.ac.uk.
- Wexley, K. N., Yukl, G. A. (2005). *Perilaku Organisasi dan Psikologi Personalia*. Jakarta: Asdi Mahasatya.
- Widodo, S. E. (2015). *Manajemen Pengembangan Sumber Daya Manusia* (1st ed). Yogyakarta: Pustaka Pelajar.
- Wirawan (2015). *Manajemen Sumber Daya Manusia Indonesia* (1st ed). Jakarta: Raja Grafindo Persada.
- Xie, J. (1996). *Karasek's model in the People's Republic of China: Effects of job demands, control, and individual differences*. *Academy of Management Journal*, 39, 1594–1618. <http://dx.doi.org/10.2307/257070>