

DAFTAR ISI

ABSTRAK	I
ABSTRACT	II
LEMBAR PENGESAHAN PEMBIMBING	V
HALAMAN PENGESAHAN KAPRODI, PEMBIMBING DAN PENGUJI	VI
LEMBAR PERNYATAAN ORISINALITAS.....	VII
PAKTA INTEGRITAS PROGRAM STUDI MAGISTER SISTEM INFORMASI UNIVERSITAS TELKOM	VIII
COPYRIGHT TESIS MAGISTER.....	IX
HALAMAN PERSEMBAHAN	X
HALAMAN PENGAKUAN.....	XI
HALAMAN DAFTAR PUBLIKASI.....	XII
KATA PENGANTAR.....	XIII
LEMBAR PERNYATAAN PERSETUJUAN AKADEMIS.....	XIV
DAFTAR ISI.....	XV
DAFTAR GAMBAR.....	XX
DAFTAR TABEL	XXII
DAFTAR ISTILAH	XXIII
Bab I Pendahuluan	1
I.1 State of Art	1
I.2 Latar Belakang	2
I.3 Rumusan Masalah	3
I.4 Tujuan Penelitian.....	4
I.5 Lingkup Penelitian	4
I.6 Rasionalisasi Penelitian.....	5
I.7 Signifikansi Penelitian.....	5
I.8 Kesenjangan Penelitian	5
I.9 Pertanyaan Penelitian	7
I.10 Peran Peneliti.....	7
I.11 Sistematikan Penelitian	8
Bab II Tinjauan Pustaka	10
II.1 Metode Review.....	10
II.2 Hasil Review	10

II.3	Persepektif Teori	13
II.3.1	<i>Heavy Weight Methodology</i>	13
II.3.2	<i>Light Weight Methodology</i>	14
II.4	Pengembangan Teori	15
II.5	Perbandingan Teori	17
II.6	Benchmark / Best Practice	17
II.7	Motivasi Penelitian.....	19
II.8	Metode Waterfall.....	19
II.9	Software Engineering	21
II.10	ESB.....	21
II.11	Service Oriented Architecture	23
II.12	Software Testing.....	24
II.12.1	Blackbox Testing.....	24
Bab III	Metode Penelitian	26
III.1	Perancangan Penelitian.....	26
III.2	Model Konseptual	26
III.3	Sistematika Penelitian	28
III.3.1	Tahap Pendahuluan.....	28
III.3.2	Tahap Pengembangan	29
III.3.3	Tahap Penutup	30
III.4	Sumber data	31
III.4.1	Primer.....	31
III.4.2	Sekunder	31
III.4.3	Tersier	31
III.5	Isu Trend.....	31
III.6	Seleksi Prosedur Pengumpulan Data.....	32
III.7	Metode Pengumpulan Data	34
III.8	Studi Literatur.....	34
III.9	Pertimbangan Etika	34
III.10	Objek Penelitian	34
III.11	Pelaksanaan Penelitian	36
III.12	Asumsi Penelitian.....	36
Bab IV	Pengumpulan Data	37
IV.1	Identifikasi Proses Bisnis <i>Existing</i> Kegiatan Export Non-Mitra Kepabeanan	37

IV.2	Identifikasi Proses Bisnis Existing Kegiatan Export Mitra Kepabeanan	38
IV.3	Identifikasi Proses Bisnis Existing Kegiatan Import.....	39
IV.4	Maker Matrix.....	40
IV.5	Analisis Kebutuhan	40
IV.6	Perancangan Arsitektur	41
IV.7	Perancangan Arsitektur SOA	43
IV.8	Perancangan BPM SOA	44
IV.9	Perancangan BPEL SOA.....	46
IV.10	Pemantauan Proses Kepabeanan di Autogate	48
IV.11	Desain Sistem CARTOS <i>New Integration</i>	48
IV.12	Fungsionalitas Sistem CARTOS <i>New Integration</i>	48
IV.13	Activity Diagram	49
IV.13.1	Activity Diagram Kegiatan Export Non-Mitra Pabean	50
IV.13.2	Activity Diagram Kegiatan Export Mitra Pabean	50
IV.13.3	Activity Diagram Kegiatan Import.....	51
IV.14	Collaborative Diagram	52
IV.15	Sequence Diagram.....	53
IV.15.1	Sequence Diagram Export NonMitra Pabean.....	54
IV.15.2	Sequence Diagram Export Pabean.....	55
IV.15.3	Sequence Diagram Import	56
IV.16	Hasil Focus Grup Discussion (FGD).....	56
IV.16.1	11 Agustus 2023	56
IV.16.2	11 September 2023	57
IV.17	Uji Keabsahan	59
IV.17.1	Uji Kredibilitas	59
IV.17.2	Uji Transferabilitas	60
IV.17.3	Uji Depedensibilitas.....	62
IV.17.4	Uji Konfirmabilitas.....	65
IV.18	<i>Non-Functional Requirement Diagram</i>	66
IV.18.1	Performance Requirement	66
IV.18.2	Usability Requirement	66
IV.18.3	Security Requirement	66
IV.18.4	Configuration Requirement	67
IV.18.5	Reability Requirement	67

IV.18.6 Reability Requirement	67
IV.19 <i>Functional Requirement Diagram</i>	67
IV.19.1 Announce Truck	67
IV.19.2 Announce Truck Import	68
IV.19.3 Announce Document	68
IV.19.4 Update Asosiasi VIN	69
IV.19.5 Cek Asosiasi	69
IV.19.6 Update Asosiasi BL	70
IV.19.7 Inquiry Dokumen.....	70
IV.20 Flowchart.....	71
IV.20.1 Flowchart Announce Truck	71
IV.20.2 Flowchart Announce Truck Import	72
IV.21 Implementasi	72
IV.21.1 Analisa Skenario.....	72
IV.21.2 Perancangan API	74
IV.21.2.1 Op_AnnounceTruck	74
IV.21.2.2 Op_AnnounceTruckImport	76
IV.21.2.3 Op_AnnounceDoc	78
IV.21.2.4 Op_GetVinByTruck	79
IV.21.2.5 Op_DeleteVinDoc	80
IV.21.2.6 Op_UpdateAsosiasi	81
IV.21.2.7 Op_UpdateAsosiasiBL	82
Bab V Analisis	84
V.1 Metode Analisa Hasil Data.....	84
V.2 Solusi Penelitian.....	86
V.3 Diskusi Strategi Sistem Informasi	87
V.4 Evaluasi Hasil Penelitian.....	92
V.4.1 Metoda Analisa Hasil Pengujian.....	92
V.4.2 System Integration Testing	93
V.4.3 Perbandingan Waktu <i>Announcement</i> FTP dan API	96
V.4.4 Perbandingan Efisiensi Waktu Proses Pabean	98
Bab VI Penutup	101
VI.1 Deployment Skenario	101
VI.1.1 Deployment Integrasi.....	101

VI.1.2 Rollback Scenario.....	101
VI.1.3 Summary Deployment.....	102
VI.2 Metode Interpretasi.....	102
VI.3 Implikasi Penelitian.....	102
VI.4 Jawaban Penelitian	102
VI.5 Kritik, Saran Dan Rekomendasi.....	103
VI.5.1 Kritik.....	103
VI.5.2 Saran	103
VI.5.3 Rekomendasi.....	103
DAFTAR PUSTAKA.....	104
LAMPIRAN.....	108