

ABSTRACT

In today's digital era, information can be easily accessed by anyone so having well-organized documentation is a must. The company's customers and partners have high expectations for the ease of use of the website. Therefore, the objectives to be achieved are to provide user experience, reduce the level of difficulty of users in finding information on various feature guides, improve internal maintenance efficiency through the provision of technical documentation.

In completing the final project of making and compiling helium website documentation, using the work method is the kanban method and the evaluation method used is interviews with stakeholders and conducting surveys by distributing questionnaires. The final results of making documentation that has been done are starting from the Helium website user guide document, Helium website feature flowchart, helium website process documentation, helium website input field specification document and Helium website user guide website. The Helium website user guide document implements a tagging system so that searches can be efficient.

From the results of making documentation, it is concluded that overall, the making of these documentations has made a positive contribution to the use of the Helium website. Then from the evaluation results it was concluded that the overall helium documentation was very useful and effective for new users. In addition, from the results of the questionnaire, the response obtained was that most respondents felt that the Helium website user guide or user guide was easy to understand

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