ABSTRACT

The waste crisis in Bandung City that has occurred in the past few years has become one thing that needs to be actively addressed. Alleviation of problems in waste management must be done carefully, collaboration is needed in its implementation. The division of roles and responsibilities is given to all levels of society to realize a beautiful and sustainable city of Bandung. The Pentahelix collaboration is one of the solutions in alleviating waste emergency problems. The purpose of this study is to find out what strategies are used by the Bandung government during the waste emergency crisis. And find out what efforts the Bandung government is making to alleviate the emergency waste crisis in 2023. The theory used in this study is Stakeholder Theory (Jones, Thomas M, 2018). This research uses a qualitative approach and case study method. Data collection was obtained through interviews with one key informant, one expert informant, and four supporting informants. The results showed that the Bandung City Government collaborated as an effort to alleviate the emergency waste crisis in 2023. Through their respective roles ranging from Academics (Drafters), Society (Accelerators), Government (Regulators), Media (Expanders). Several challenges have not become obstacles in the ongoing collaboration, as evidenced by the decrease in waste deposits to TPS.

Keywords: Crisis Management, Pentahelix Collaboration, Waste Emergency,