ABSTRACT

Consumer trust is a crucial factor in the formation of purchase intention, but not

many studies have examined the influence of interaction and price discounts on thrift

product trust and consumer purchase intention on the Instagram live streaming

platform. This study aims to investigate the influence of interaction and price

discounts on thrift product trust and consumer purchase intention in Instagram live

streaming. In the context of online shopping, consumer trust plays an important role

in shaping purchase intentions.

The research method used is quantitative with non probability sampling data

collection techniques with 193 respondents. The data analysis technique uses

Micosoft Excel and SmartPLS software. The results of this study will be explained

through descriptive analysis and Partial Least Square (PLS) with SmartPLS 3 & 4

software.

The conclusion that can be drawn from the research results is that each

interaction and price discount has a direct influence on trust and purchase intention

of thrift products via Instagram live streaming. Apart from that, trust can also

mediate well the respective effects of interaction and price discount on purchase

intention. Thus, marketing strategies that focus on good interaction and providing

price discounts can increase consumer confidence and encourage purchasing interest

in purchasing thrift products online via Instagram live streaming shopping.

Keywords: Interaction, Price Discounts, Purchase Intention, Trust

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