

ABSTRACT

PT Telkomsel implements a culture of Agility which underlies every activity within the scope of the company. One application is the formation of an Insourcing team which is an agile team whose implementation uses an agile project management method approach. This team has unique special tasks with certain time periods. From the results of observations at the beginning of the research, in its implementation there are still several things that need to be improved regarding the agile project management approach used and the level of project success.

The aim of the research is to find out and understand the extent of implementation of the agile approach and the level of project success in the Insourcing team formed during the project.

This research was carried out using a qualitative approach (descriptive research), collecting related documents and in-depth interviews conducted with the Insourcing team. Data validity is carried out by a member check process from data obtained from sources, namely team leaders and team members and the results are analyzed by comparing theory and implementation in the field, then concluded to produce a recommendation.

The variables that are the initial guide in conducting research are divided into the variables contained in the agile practice guide, namely the project life cycle, creating an agile environment, delivering products in an agile environment, organizational considerations. Apart from that, the research also explored the variables contained in the dimensions of project success.

The research results showed that the team did not fully implement the agile approach, including related to the objectives of the project approach, use of project charters and team charters, location of work team members, and dependence on parties outside the team. On the other hand, the level of project success had not been achieved, namely project effectiveness, cost savings, and New technology and new products and market shares have not yet been created.

It is hoped that the results of this research can provide input to teams and companies as well as practitioners of agile project management practices to improve agile teams in the future.

Keywords: *Agile Project Management, Project Life Cycle, Project Charter, Team Charter, Team Work Location, Project Success.*