

DAFTAR ISI

ABSTRAK	iii
<i>ABSTRACT</i>	iv
LEMBAR PENGESAHAN	v
LEMBAR PERNYATAAN ORISINALITAS	vi
Kata Pengantar	vii
Daftar Isi.....	ix
Daftar Gambar.....	xiv
Daftar Tabel	xvi
Daftar Lampiran	xvii
Daftar Istilah.....	xviii
Bab I PENDAHULUAN.....	20
I.1 Latar Belakang	20
I.2 Perumusan Masalah.....	22
I.3 Tujuan Penelitian.....	22
I.4 Batasan Penelitian	22
I.5 Manfaat Penelitian.....	22
I.6 Sistematika Penulisan.....	23
Bab II TINJAUAN PUSTAKA	26
II.1 <i>Self-Service Technology</i>	26
II.2 <i>Software Development Life Cycle</i>	27
II.3 <i>Prototype</i>	27
II.4 <i>Usability Testing</i>	28
II.5 <i>User Acceptance Testing</i>	29
II.6 <i>Unified Modeling Language</i>	30
II.7 Midtrans.....	33

II.8	Penelitian Terdahulu.....	33
Bab III	SISTEMATIKA PENYELESAIAN MASALAH.....	36
III.1	Model Konseptual	36
III.2	Sistematika Penyelesaian Masalah.....	37
III.2.1	<i>Communication</i>	38
III.2.2	<i>Quick Plan</i>	38
III.2.3	<i>Modeling Quick Design</i>	39
III.2.4	<i>Construction Of Prototype</i>	39
III.2.5	<i>Deployment Delivery And Feedback</i>	40
III.3	Pengumpulan Data	40
III.4	Metode Evaluasi	41
III.5	Alasan Pemilihan Metode.....	42
Bab IV	ANALISIS DAN PERANCANGAN	44
IV.1	<i>Communication</i>	44
IV.2	<i>Quick Plan</i>	44
IV.2.1	Pengumpulan Data	45
IV.2.1.1	Hasil Wawancara	45
IV.2.2	Analisis Proses Bisnis	47
IV.2.3	Analisis Kebutuhan	49
IV.3	<i>Modeling Quick Design</i>	50
IV.3.1	<i>Use Case Diagram</i>	51
IV.3.2	<i>Use Case Scenario</i>	52
IV.3.3	<i>Activity Diagram</i>	61
IV.3.3.1	<i>Activity Diagram Registrasi Akun Tenant</i>	61
IV.3.3.2	<i>Activity Diagram Login Tenant</i>	62
IV.3.3.3	<i>Activity Diagram Update Profile Tenant</i>	63

IV.3.3.4	<i>Activity Diagram Update Menu</i>	64
IV.3.3.5	<i>Activity Diagram Update Pesanan</i>	66
IV.3.3.6	<i>Activity Diagram Laporan Penjualan</i>	67
IV.3.3.7	<i>Activity Diagram Login Admin</i>	67
IV.3.3.8	<i>Activity Diagram Kelola Users</i>	69
IV.3.4	<i>Class Diagram</i>	69
IV.3.5	<i>Sequence Diagram</i>	71
IV.3.5.1	<i>Sequence Diagram Registrasi Tenant</i>	72
IV.3.5.2	<i>Sequence Diagram Login Tenant</i>	72
IV.3.5.3	<i>Sequence Diagram Update Profile Tenant</i>	73
IV.3.5.4	<i>Sequence Diagram Update Menu</i>	74
IV.3.5.5	<i>Sequence Diagram Update Pesanan</i>	76
IV.3.5.6	<i>Sequence Diagram Laporan Penjualan</i>	76
IV.3.5.7	<i>Sequence Diagram Login Admin</i>	77
IV.3.5.8	<i>Sequence Diagram Kelola Users</i>	78
IV.3.6	<i>Perancangan Interface</i>	79
IV.3.6.1	<i>Wireframe</i>	79
IV.3.6.2	<i>Iterasi Pertama Perancangan Interface</i>	80
IV.3.6.2.1	<i>Perancangan Halaman Registrasi Akun Tenant</i>	81
IV.3.6.2.2	<i>Perancangan Halaman Login Tenant</i>	81
IV.3.6.2.3	<i>Perancangan Halaman Profile</i>	82
IV.3.6.2.4	<i>Perancangan Halaman Menu</i>	83
IV.3.6.2.5	<i>Perancangan Halaman Pop Up Tambah Menu</i>	84
IV.3.6.2.6	<i>Perancangan Halaman Pop Up Edit Menu</i>	85
IV.3.6.2.7	<i>Perancangan Halaman Pesanan</i>	86
IV.3.6.2.8	<i>Perancangan Halaman Laporan Penjualan</i>	87

IV.3.6.2.9	Perancangan Halaman <i>Login Admin</i>	88
IV.3.6.2.10	Perancangan Halaman Kelola <i>Users</i>	89
IV.3.6.2.11	Perancangan Halaman <i>Pop Up</i> Konfirmasi Akun <i>Tenant</i> 90	
IV.3.6.2.12	Perancangan Halaman <i>Pop Up</i> Hapus Akun <i>Tenant</i>	91
IV.3.6.3	Iterasi Kedua Perancangan <i>Interface</i>	92
IV.3.6.3.1	Perancangan Halaman Menu	93
Bab V	PENGUJIAN DAN EVALUASI.....	94
V.1	Construction Of Prototype.....	94
V.1.1	Pengujian <i>Usability Testing</i>	94
V.1.1.1	Pengujian <i>Usability Testing</i> Iterasi Pertama.....	95
V.1.1.2	Analisis Hasil <i>Usability Testing</i> Iterasi Pertama	97
V.1.1.3	Pengujian <i>Usability Testing</i> Iterasi Kedua.....	97
V.1.1.4	Analisis Hasil <i>Usability Testing</i> Iterasi Kedua	99
V.1.2	Implementasi <i>Interface</i>	99
V.1.2.1	Implementasi Halaman Registrasi Akun <i>Tenant</i>	99
V.1.2.2	Implementasi Halaman <i>Login Tenant</i>	100
V.1.2.3	Implementasi Halaman <i>Profile</i>	101
V.1.2.4	Implementasi Halaman Menu	101
V.1.2.5	Implementasi Halaman <i>Pop Up</i> Tambah Menu	102
V.1.2.6	Implementasi Halaman <i>Pop Up Edit</i> Menu.....	103
V.1.2.7	Implementasi Halaman Pesanan	103
V.1.2.8	Implementasi Halaman Laporan Penjualan	104
V.1.2.9	Implementasi Halaman <i>Login Admin</i>	105
V.1.2.10	Implementasi Halaman Kelola <i>Users</i>	106
V.1.2.11	Implementasi Halaman Konfirmasi Akun <i>Tenant</i>	106

V.1.2.12 Implementasi Halaman Hapus Akun <i>Tenant</i>	107
V.2 Deployment Delivery and Feedback	108
V.2.1 Pengujian User Acceptance Testing.....	108
V.2.2 Analisis Hasil <i>User Acceptance Testing</i>	111
Bab VI KESIMPULAN	112
VI.1 Kesimpulan.....	112
VI.2 Saran	112
Daftar Pustaka	114
LAMPIRAN 1 - DOKUMENTASI	116
LAMPIRAN 2 - PENILAIAN	120