

## DAFTAR PUSTAKA

- Aleryani, Y. A. (2016, March). International Journal of Scientific and Research Publication, Volume 6, Issue 3. *Comparative Study between Data Flow Diagram and Use Case Diagram*.
- Amidi, M. Z. (2016). Membangun Kemampuan Berpikir Kreatif Matematis dengan Model Pembelajaran Berbasis Masalah Berbantuan E-Learning. *Seminar Nasional Matematika X Universitas Negeri Semarang*, 586 - 594.
- Bassil, Y. (2012). "A Simulation Model for the Waterfall Software. *International J. Eng. Technol.*, 2.
- BPBM. (2020). <https://www.bpkm.go.id/id/publikasi/detail/berita/upaya-pemerintah-untuk-memajukan-umkm-indonesia>. Retrieved from bpkm.go.id.
- Bunafit, N. (2009). *Membuat Web cms Sendiri dengan PHP dan MySQL*. Jakarta: Mediakita.
- Date, C. J. (2004). *An Introduction to Database Systems*. New York: Addison-Wesley.
- Henderson, H. (2009). *Encyclopedia of Computer Science and Technology.(Revised Edition Edition)*. New York: Facts on File, Inc.
- Hevner, A. R., & March, S. T. (2004). Design Science in Information Systems Research. *MIS Quarterly*, 75-106.
- Kurniawan, R. (2010). *PHP & MySQL untuk orang awam*. Palembang: Maxikom.
- Mulyani, S. (2016). *Sistem Informasi Manajemen Rumah Sakit: Analisis dan Perancangan*. Bandung: Abdi Sistematika.
- Mustaqbal, M. S., Firdaus, R. F., & Rahmadi, H. (2016). PENGUJIAN APLIKASI MENGGUNAKAN BLACK BOX TESTING BOUNDARY VALUE ANALYSIS (STUDI KASUS : APLIKASI PREDIKSI KELULUSAN SMNPTN). *Vol. 1 No. 3 (2015)*.
- Naista, D. (2017). *Codeigniter Vs Laravel Kasus Membuat Website Pencari Kerja*. Yogyakarta: CV LOKOMEDIA.
- Nicacio, J., & Petrilio, F. (2008). arXiv:2008.11060v1 [cs.SE]. *Applying system descriptors to address ambiguity on deployment diagrams*.
- Polančič, G. (2007). Empirical Research Method Poster. English: Maribor : Faculty of Electrical Engineering and Computer Science, Institute of Informatics.
- Pressman, S. R. (2012). *Rekayasa Perangkat Lunak (Pendekatan Praktisi)*. Yogyakarta: Penerbit Andi.

- Siau, K. C. (2001). Journal of Database Management. *Unified Modelling Language*, 26.
- Silberschatz, A. (2002). *Database System Concepts, 4th Edition*. New York: McGraw-Hill.
- Sommerville, I. (2011). *Software Engineering, 9th Edition*. Massachusetts: Pearson Education.
- Swain, S. K., Jena, A., & Mohapatra, D. (2014). A Novel Approach for Test Case Generation from UML activity diagram. *International Conference on Issues and Challenges in Intelligent Computing Techniques (ICICT)*.
- Wang, Z. (2011). Computer Science and Service System (CSSS). *The Study of Smartphone Development Based on UML*, 2791 - 2794.
- Yudanto, A. T. (2017). Jurnal Pengembangan Teknologi Informasi dan Ilmu Komputer. *Rancang Bangun Aplikasi Sistem Informasi Manajemen Laboratorium*.
- Cohn, M. (2009). *Succeeding with agile: Software development using Scrum*. Addison-Wesley Professional.
- Schwaber, K., & Sutherland, J. (2017). *The Scrum guide: The definitive guide to Scrum: The rules of the game*. Scrum.org.
- Beck, K., Beedle, M., Van Bennekum, A., Cockburn, A., Cunningham, W., Fowler, M., ... & Kern, J. (2001). *Manifesto for agile software development*. Agile Alliance. Diambil dari <https://agilemanifesto.org/>
- Rosa A. S dan Salahudin. 2011. Rekayasa Perangkat Lunak. Modula: Bandung.
- Mahmudi, D., Dewi, H. R., & Al Rosjidi, A. (2020). Sistem Pengendalian Manajemen Usaha Mikro Kecil Menengah (Buku 2). Yogyakarta: Ekonisia
- Iip, O. (2009). Optimalisasi Perusahaan melalui Layanan “Shared Service” di Industri 4.0.
- Lebeaux, R. (2012). *What is shared services? - definition from whatis.com*. SearchCIO. Retrieved January 13, 2022, from <https://searchcio.techtarget.com/definition/Shared-services>
- Ulbrich, F. (2006). Improving shared service implementation: adopting lessons from the BPR movement. *Business Process Management Journal*, 191-205
- Robert Marciniak, 2016. "Maturity Models of Shared Services in Theory and Practice," Proceedings- 11th International Conference on Management,

Enterprise and Benchmarking (MEB 2016),, Óbuda University, Keleti Faculty of Business and Management.

Tracy, Steve (2012), “Shared Services – An enabler for managing risk”, Information Services Group, Whitepaper, pp. 3., March, 2012

Likert, R. (1932). A technique for the measurement of attitudes. *Archives of Psychology*, 22 140, 55.

Perry, William E. *Effective Methods for Software Testing 3rd*. Indianapolis, Indiana. 2006

Sagirani, T. (2018). Perancangan Sistem Informasi Bagi Usaha Mikro Kecil Dan Menengah Dalam Meningkatkan Layanan Pada Pelanggan. Jurnal Komunika : Jurnal Komunikasi, Media, dan Informatika, 7(1).  
<https://doi.org/10.31504/komunika.v7il.1363>

Komawar, O., Thakar, P., Shetty, R., Bartakke, A., & Desai, P. M. (2015). An Internet Relay Chat Bot using AIML. International Journal of Science and Research, 4(10), 2014–2016.