

## **Preface**

Praise and gratitude the author prays to God Almighty, because of His mercy and grace, the author was able to complete the final project report with the title AGILE IT SERVICE MANAGEMENT DESIGN FOR DIGITALIZATION AT FINTECHCO BASED ON COBIT 2019 DEVOPS

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The author realizes that the making of this paper still has many shortcomings, both from the preparation and grammar of the delivery of this paper. Therefore, the author humbly accepts suggestions and criticisms from readers so that the author can improve this paper with a constructive nature. The author hopes that the scientific work that the author has compiled will provide benefits and inspiration for readers.