

ABSTRACT

The development of information technology (IT) has a huge impact on human life. Currently, information technology is one of the important things for an organization. Because the existence of IT helps in increasing the effectiveness of business processes of an organization or company. RSPAU dr. S. Hardjolutito is the Central Air Force Hospital located in Yogyakarta whose job is to serve the Indonesian Air Force or civil servants, BPJS patients and the general public. RSPAU Hardjolutito uses Information Technology to support health service activities. In implementing IT in hospitals, IT governance performance also needs to be evaluated as a whole so that every IT management runs well. The problem that RSPAU Hardjolutito faced is that IT governance has not been implemented in hospitals. This final project report aims to assess weaknesses and provide recommendations for potential improvements to IT governance at RSPAU dr. S. Hardjolutito to be able to manage IT risks and increase hospitals management quality. The research method used is a qualitative method approach by conducting interviews. the work implementation used is COBIT 2019 as a standard that will be implemented in IT governance. The focus domain is based on an analysis of the design toolkit which results in a focus on the APO domain. Recommendations for potential improvements are given to the people aspect, process aspect and technology aspect. With this recommendation, it is expected that RSPAU dr. S. Hardjolutito was able to improve the quality of IT quality risk management and was able to manage the IT profile at RSPAU dr. S. Hardjolutito.

Keywords: IT Governance, COBIT 2019, APO11, APO12