

## REFERENCES

- [1] Z. Fayyaz, M. Ebrahimian, D. Nawara, A. Ibrahim, and R. Kashef, "Recommendation Systems: Algorithms, Challenges, Metrics, and Business Opportunities," *Applied Sciences*, vol. 10, no. 21, p. 7748, Nov. 2020, doi: 10.3390/app10217748.
- [2] H. Alharthi, D. Inkpen, and S. Szpakowicz, "A survey of book recommender systems," *J Intell Inf Syst*, vol. 51, no. 1, pp. 139–160, Aug. 2018, doi: 10.1007/s10844-017-0489-9.
- [3] K. Falk, *Practical recommender systems*. Shelter Island, NY: Manning, 2019.
- [4] P. G. Padti, K. Hegde, and P. Kumar, "Hybrid Movie Recommender System," *International Journal of Research in Engineering, Science and Management*, vol. 4, no. 7, pp. 311–314, Jul. 2021.
- [5] F. Ricci, L. Rokach, and B. Shapira, Eds., *Recommender Systems Handbook*. New York, NY: Springer US, 2022. doi: 10.1007/978-1-0716-2197-4.
- [6] N. Bhalse and R. Thakur, "WITHDRAWN: Algorithm for movie recommendation system using collaborative filtering," *Materials Today: Proceedings*, p. S2214785321003242, Feb. 2021, doi: 10.1016/j.matpr.2021.01.235.
- [7] V. Sireesha, N. P. Hegde, K. Sreenija, and B. Thindhu, "An Enhanced Book Recommendation System Using Hybrid Machine Learning Techniques," in *Smart Intelligent Computing and Applications, Volume 2*, S. C. Satapathy, V. Bhateja, M. N. Favorskaya, and T. Adilakshmi, Eds., in Smart Innovation, Systems and Technologies, vol. 283. Singapore: Springer Nature Singapore, 2022, pp. 171–179. doi: 10.1007/978-981-16-9705-0\_17.
- [8] Christina and Z. K. A. Baizal, "Book Recommender System Using Singular Value Decomposition Combined with Slope One Algorithm," in *2022 10th International Conference on Information and Communication Technology (ICoICT)*, Bandung, Indonesia: IEEE, Aug. 2022, pp. 346–350. doi: 10.1109/ICoICT55009.2022.9914884.
- [9] A. Pujahari and D. S. Sisodia, "Model-Based Collaborative Filtering for Recommender Systems: An Empirical Survey," in *2020 First International Conference on Power, Control and Computing Technologies (ICPC2T)*, Raipur, India: IEEE, Jan. 2020, pp. 443–447. doi: 10.1109/ICPC2T48082.2020.9071454.
- [10] F. Nissa, A. H. Primandari, and A. K. Thalib, "COLLABORATIVE FILTERING APPROACH: SKINCARE PRODUCT RECOMMENDATION USING SINGULAR VALUE DECOMPOSITION (SVD)," *Medstat*, vol. 15, no. 2, pp. 139–150, Apr. 2023, doi: 10.14710/medstat.15.2.139-150.
- [11] S. Akansha, G. S. Reddy, and C. N. S. V. Kumar, "User Product Recommendation System Using KNN-Means and Singular Value Decomposition," in *2022 International Conference on Disruptive Technologies for Multi-Disciplinary Research and Applications (CENTCON)*, Bengaluru, India: IEEE, Dec. 2022, pp. 211–216. doi: 10.1109/CENTCON56610.2022.10051544.
- [12] D. Shahane, A. Nerurkar, S. Pansare, R. Ingale, and R. Narkar, "Music Fiesta-The Recommendation System," in *2022 1st International Conference on Technology Innovation and Its Applications (ICTIIA)*, Tangerang, Indonesia: IEEE, Sep. 2022, pp. 1–6. doi: 10.1109/ICTIIA54654.2022.9936009.
- [13] Y. Sun and Y. Zhang, "Conversational Recommender System," 2018, doi: 10.48550/ARXIV.1806.03277.
- [14] M. Nugraha, Z. K. A. Baizal, and D. Richasdy, "Chatbot-Based Movie Recommender System Using POS Tagging," *Building of Informatics, Technology and Science (BITS)*, vol. 4, no. 2, pp. 624–630, Sep. 2022, doi: 10.47065/bits.v4i2.1908.
- [15] D. Theosaksomo and D. H. Widyantoro, "Conversational Recommender System Chatbot Based on Functional Requirement," in *2019 IEEE 13th International Conference on Telecommunication Systems, Services, and Applications (TSSA)*, 2019, pp. 154–159. doi: 10.1109/TSSA48701.2019.8985467.
- [16] F. Narducci, M. De Gemmis, P. Lops, and G. Semeraro, "Improving the User Experience with a Conversational Recommender System," in *AI\*IA 2018 – Advances in Artificial Intelligence*, C. Ghidini, B. Magnini, A. Passerini, and P. Traverso, Eds., in Lecture Notes in Computer Science, vol. 11298. Cham: Springer International Publishing, 2018, pp. 528–538. doi: 10.1007/978-3-030-03840-3\_39.
- [17] J. Dalton, V. Ajayi, and R. Main, "Vote Goat: Conversational Movie Recommendation," in *The 41st International ACM SIGIR Conference on Research & Development in Information Retrieval*, Ann Arbor MI USA: ACM, Jun. 2018, pp. 1285–1288. doi: 10.1145/3209978.3210168.
- [18] A. N. Fajari and A. Baizal, "Chatbot-based Culinary Tourism Recommender System Using Named Entity Recognition," *jipi. jurnal. ilmiah. penelitian. dan. pembelajaran. informatika.*, vol. 7, no. 4, pp. 1131–1138, Nov. 2022, doi: 10.29100/jipi.v7i4.3210.
- [19] Z. Abdurahman Baizal, N. Ikhsan, I. Muslim Karo Karo, R. Kenneth Darmawan, and R. Dwi Hartanto, "Movie recommender chatbot based on Dialogflow," *IJECE*, vol. 13, no. 1, p. 936, Feb. 2023, doi: 10.11591/ijece.v13i1.pp936-947.
- [20] S. Reddy, S. Nalluri, S. Kuniseti, S. Ashok, and B. Venkatesh, "Content-Based Movie Recommendation System Using Genre Correlation," in *Smart Intelligent Computing and Applications*, S. C. Satapathy, V. Bhateja, and S. Das, Eds., Singapore: Springer Singapore, 2019, pp. 391–397.
- [21] A. Singh, K. Ramasubramanian, and S. Shivam, *Building an Enterprise Chatbot: Work with Protected Enterprise Data Using Open Source Frameworks*. Berkeley, CA: Apress, 2019. doi: 10.1007/978-1-4842-5034-1.
- [22] Inderprastha Engineering College, AKTU et al., "Movie Recommendation System using Cosine Similarity and KNN," *IJEAT*, vol. 9, no. 5, pp. 556–559, Jun. 2020, doi: 10.35940/ijeat.E9666.069520.
- [23] T. Silveira, M. Zhang, X. Lin, Y. Liu, and S. Ma, "How good your recommender system is? A survey on evaluations in recommendation," *Int. J. Mach. Learn. & Cyber.*, vol. 10, no. 5, pp. 813–831, May 2019, doi: 10.1007/s13042-017-0762-9.
- [24] D. Jannach, "Evaluating conversational recommender systems: A landscape of research," *Artif Intell Rev*, vol. 56, no. 3, pp. 2365–2400, Mar. 2023, doi: 10.1007/s10462-022-10229-x.