

## REFERENCES

- Aparicio, J., Lovell, C. A. K., & Pastor Editors, J. T. (2020). *International Series in Operations Research & Management Science Advances in Efficiency and Productivity*.
- Badan Pusat Statistik. (2020). *Statistik Transportasi Darat 2019*.
- Candiwan, & Wibisono, C. (2021). Analysis of the influence of website quality to customer's loyalty on e-commerce. *International Journal of Electronic Commerce Studies*, 12(1), 83–102. <https://doi.org/10.7903/IJECS.1892>
- Cantos, P., Pastor, J. M., & Serrano, L. (2010). Vertical and Horizontal Separation in the European Railway Sector and its Effects on Productivity. *Journal of Transport Economics and Policy*, 44(2).
- Cowie, J. (2018). *Long term productivity gains in the privatised British passenger rail industry T – A case study of Malmquist productivity index measurements*.
- Creswell, J. W., & Creswell, J. D. (2018). *Research design: qualitative, quantitative, and mixed methods approaches*. In *Paper Knowledge . Toward a Media History of Documents* (5th ed., Vol. 5). SAGE.
- Damardjati, R. S. (1995). *Istilah-istilah Dunia Pariwisata*. Jakarta: Gramedia Pustaka Umum.
- DETIK.COM. (2021). *Dasar Hukum PPKM Darurat*. <https://news.detik.com/berita/d-5628512/ini-dasar-hukum-ppkm-darurat-yuk-disimak>
- Fare, R. , G. S. , N. M. , & Z. Z. (1994). Productivity Growth, Technical Progress, and Efficiency Change in Industrialized Countries. *The American Economic Review*, 84(1), 66–83.
- Foroutan, S., & Bamdad, S. (2021). *Efficiency measurement of railway passenger stations through network data envelopment analysis*.
- Ghozali, I. (2019). *Aplikasi Analisis Multivariete*. Universitas Diponegoro.
- Indrawati. (2015). *Metode Penelitian Manajemen dan Bisnis Konvergensi Teknologi Komunikasi dan Informasi* (R. Aditama, Ed.; Rachmi, Vol. 1).

- Irwandy. (2019). *Efisiensi dan Produktifitas Rumah Sakit: Teori dan Aplikasi Pengukuran dengan Pendekatan Data Envelopment Analysis*.
- Kabaskal, A., Kutlar, A., & Sarikaya, M. (2013). *Efficiency determinations of the worldwide railway companies via DEA and contributions of the outputs to the efficiency and TFP by panel regression. 1*.
- Kamaluddin. (2003). *Ekonomi Transportasi*. 18.
- UNDANG-UNDANG REPUBLIK INDONESIA NOMOR 13 TAHUN 2003, (2003).
- Kieso, D., Weygandt, J. J., & Warfield, T. D. (2014). *Intermediate Accounting* (2nd ed.). John Wiley & Sons.
- Kutlar, A., Kabaskal, A., & Torun, P. (2015). *Dynamic Efficiency Analysis of World Railway Firms: A DEA-Window Analysis with Malmquist Index. 15 (1)(27–41)*.
- Li, L., & Hu, J.-L. (2011). Efficiency and productivity of the Chinese railway system: Application of a multi-stage framework. *African Journal of Business Management*, 5(22).
- Lutwidge, C. (2021). *Operating Expenses Explanation with Examples*. Bookstime.
- Mahmoudi, R., Emrouznejad, A., Shetab-Boushehri, S. N., & Hejazi, S. R. (2020). The origins, development and future directions of data envelopment analysis approach in transportation systems. *Socio-Economic Planning Sciences*, 69(Article 100672).
- Matselva, V., Na, J., Kim, G., & Ha, H. (2020). *Efficiency Analysis of Russian Rail Freight Transportation Companies with Super Slack- Based Measurement Data Envelopment Analysis*.
- Octrina, F., & Setiawati, R. (2019). *Competitiveness of Indonesian banking industry based on commercial bank business group: Panzar Rosse Model. Jurnal Perspektif Pembiayaan Dan Pembangunan Daerah. 37–48*.  
<https://doi.org/https://doi.org/10.22437/ppd.v7i1.7475>

- Octrina, F., & Mariam, A. G. S. (2021). Islamic Bank Efficiency in Indonesia: Stochastic Frontier Analysis. *Journal of Asian Finance, Economics and Business*, 8(1), 751–758. <https://doi.org/10.13106/jafeb.2021.vol8.no1.751>
- Octrina, F., Setiawati, R., Asnawi, A., & Putri, R. K. (2020). Produktivitas Perbankan Indonesia Dengan Pendekatan Malmquist Index Productivity. In *Jurnal Sain Manajemen* (Vol. 2, Issue 1). <http://ejournal.ars.ac.id/index.php/jsm/index>
- Pambuka, Z. B., Usman, N., & Andriyani, L. (2019). *Analisis Produktivitas Finansial dan Sosial pada Perbankan Syariah di Indonesia*.
- Pambuko, Z., Usman, N., & Andriyani, L. (2019). Analisis Produktivitas Finansial dan Sosial pada Perbankan Syariah di Indonesia. *Magelang: UNIMMMMA PRESS*.
- Pandoyo, & Sofyan. (2018). *Metodologi Penelitian Keuangan dan Bisnis*. IN MEDIA.
- PERHUBUNGAN, K. (2017). *Transportasi Sebagai Pendukung Sasaran Pembangunan Nasional*. KEMENTERIAN PERHUBUNGAN. <https://dephub.go.id/post/read/transportasi-sebagai-pendukung-sasaran-pembangunan-nasional>
- Petrovic, M., Bojkovic, N., Živojinović, T., & Pejcic, T. S. (2015). A Malmquist index approach for cross-country productivity analysis; The case of European railways. *A Malmquist Index Approach for Cross-Country Productivity Analysis; the Case of European Railways*.
- Roy, S., & Kulshrestha, M. (2020). Malmquist Index Based Productivity Analysis for Various Zones of Indian Railways. *Journal on Emerging Technologies*.
- Roy, S. S., & Kulshrestha, M. (2020). *Malmquist Index Based Productivity Analysis for Various Zones of Indian Railways 1*. 11(4), 62–66.
- Sabri, K. (2017). *A Comparison of productivities of the North African railways networks based on the index of Malmquist*.
- Sarder, M. (2020). *Transportation infrastructure and equipment. 1*.

- Sekaran, U. , & B. R. (2016). *Research Methods For Business: A Skill Building Approach* (John Wiley & Sons, Vol. 7).
- Sugiyono. (2014). *Metode Penelitian Bisnis (Pendekatan Kuantitatif, Kualitatif, dan R&D)*. Alfabeta.
- Sugiyono. (2019). *Metode Penelitian Pendidikan: Pendekatan Kuantitatif, Kualitatif dan R&D*. Alfabeta.