

APPROVAL PAGE

**FACTORS INFLUENCING CONSUMERS TRUST AND LOYALTY IN
E-COMMERCE (STUDY CASE: STEAM)**

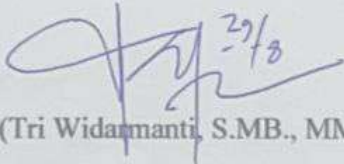
Submitted as one of the requirements for obtaining a
Management Degree from ICT Business study program

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